



RESTRUCTURING PAPER  
ON A  
PROPOSED PROJECT RESTRUCTURING  
OF  
SOCIAL SAFETY NETS MODERNIZATION PROJECT  
APPROVED ON JULY 3, 2014  
TO  
GOVERNMENT OF UKRAINE

SOCIAL PROTECTION & JOBS

EUROPE AND CENTRAL ASIA

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## ABBREVIATIONS AND ACRONYMS

AF	Additional Financing
DLI	Disbursement-Linked Indicator
EFC	Error, fraud and corruption
FM	Financial Management
GMI	Guaranteed Minimum Income
GoU	Government of Ukraine
HUS	Housing and Utility Subsidy
IBRD	International Bank for Reconstruction and Development
M&E	Monitoring & Evaluation
MoF	Ministry of Finance
MoSP	Ministry of Social Protection
PDO	Project Development Objective
SA	Social Assistance
SM	Subsistence Minimum
SSN	Social Safety Net
SSNMP	Social Safety Net Modernization Project
TTL	Task Team Leader
UAH	Ukrainian Hryvnia
USD	United States Dollar
WB	World Bank



## BASIC DATA

### Product Information

Project ID P128344	Financing Instrument Investment Project Financing
Original EA Category Partial Assessment (B)	Current EA Category Partial Assessment (B)
Approval Date 03-Jul-2014	Current Closing Date 01-Oct-2020

### Organizations

Borrower Government of Ukraine	Responsible Agency Ministry of Social Policy of Ukraine
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### Project Development Objective (PDO)

#### Original PDO

The objective of the Project is to improve the performance of the Borrower's social assistance and social services system for low-income families.

### Summary Status of Financing

Ln/Cr/Tf	Approval	Signing	Effectiveness	Closing	Net Commitment	Disbursed	Undisbursed
IBRD-84040	03-Jul-2014	09-Jul-2014	02-Oct-2014	01-Oct-2020	300.00	160.93	139.07

### Policy Waiver(s)

Does this restructuring trigger the need for any policy waiver(s)?

No



## I. PROJECT STATUS AND RATIONALE FOR RESTRUCTURING

### A. Project Status

1. **The Social Safety Nets Modernization project (SSNM or the Project)** was approved by the Board of Directors on July 4, 2014 and became effective on October 2, 2014. The PDO is to improve the performance of the Borrower's social assistance and social services system for low-income families. Overall, the project implementation has developed relatively well towards achieving the PDO and, after a slow start, has made satisfactory implementation progress. The last supervision mission conducted in December 2019 recorded good progress on all three project components. There are no outstanding audit reports and the last one received on January 13, 2020 was satisfactory to the Bank.
2. **Project restructurings.** The project had one Level II restructuring approved in October 2015, to revise the title of Component 3 and its associated DLI 17 and results indicator 5 titles by replacing reference to “four oblasts” with “selected oblasts”.
3. **The project has three components.** Component 1, “Improving social assistance provision to the most vulnerable,” has disbursements linked to the GMI program expansion that are triggered by the verified achievement of agreed results (Disbursement-linked Indicators-DLIs). Component 2, “Supportive Investments for Institutional Strengthening for Administration of Social Assistance and Social Services” and Component 3, “Supportive Investments for Increasing Provision of Family-based Care to support orphans, children deprived of parental care, disabled children and vulnerable families in selected Oblasts” follow the traditional investment modality.
4. **Progress towards achievement of the PDO and PDIs.** The five key Project Development Indicators (PDIs) for tracking progress toward the Project Development Objective include:
  - (i) PDI 1: the share of individuals from the poorest decile receiving GMI increases from 10 percent in 2012 (baseline) to 16 percent in 2019; and PDI 2: the GMI budget increases at least three-fold in nominal terms that measure the increase in access of poor to the GMI program:
  - (ii) PDI 3: An effective and efficient system to prevent, detect, deter and monitor error, fraud and corruption (EFC) in place; and PDI 4: MIS collects social assistance and service programs' information nationwide that measure improvements in administration of benefits and services
  - (iii) PDI 5: Number of children de-institutionalized and moved to alternative forms of care in three selected oblasts increased by 40 percent that measure enhanced provision of family-based care to support families in need and vulnerable families.

There is progress on all 5 PDIs but the challenges remain on the overall progress towards the achievement of their end-Project target values. More time and efforts are needed to reach the end- Project target values for the PDIs, and extension of the Project closing date will allow to complete the activities that would lead to PDIs achievement.

Component 1: Improving social assistance provision to the most vulnerable



- 5. Progress under Component 1 of the Project is significant, including in achieving the project development indicators (PDIs).** Over the past 4.5 years, the Project directly co-financed the expansion of the GMI program to increase the number of beneficiaries from 160,000 to 200,000 and then to 300,000 families (over 1 million individuals), equivalent to a coverage of 2.5 percent of the population. This expansion allowed the Government to: (i) achieve DLI 1-3 and disburse US\$60 million to the State budget, and (ii) increase the share of individuals from the poorest decile receiving GMI from 10 percent in 2012 (baseline) to 14.5 percent in 2017, thus showing progress in achieving the associated PDI's end target of 16 percent. By 2017, the GMI budget in nominal terms increased almost three-fold, thus, showing progress in achieving another PDI.<sup>1</sup> The project is on track to achieve the other three PDIs related to improvements in SSN administration and child deinstitutionalization.
- 6. DLI achievements and disbursements have also showed strong progress.** To date, the Ministry of Social Policy (MoSP) has achieved 10 out of 17 DLIs, which triggered the disbursement of US\$135 million out of a total of US\$200 million to the State Budget, as follows.
- (i) *DLI 1-3 (US\$ 60 million):* Three DLIs were linked to the expansion of the GMI program from 160,000 recipient households in 2013 to 300,000 in 2016.
  - (ii) *DLI 4 (US\$ 10 million):* To counteract any possible deterioration of the targeting accuracy while the GMI program expands, this DLI rewarded improvements in GMI eligibility criteria that would lead to improving GMI targeting performance, while simplifying program rules and application procedures.
  - (iii) *DLI 5-6 (US\$ 20 million):* Another two DLIs related to the launch of the pilot on activation of the GMI beneficiaries and Internally Displaced Persons (IDPs) in three oblasts and the completion of this pilot.
  - (iv) *DLI 8-10 (US\$40 million):* These three DLIs supported the development of an effective and efficient system to detect, deter and prevent error and fraud in the social assistance system, namely the establishment of a Social Inspectorate and the completion of the two GMI inspections.
  - (v) *DLI 16 (US\$ 5 million):* This DLI supported the creation of the legal framework for residential care transformation and family-based care development for orphans and children deprived of parental care.

Component 2: Supportive Investments for Institutional Strengthening for Administration of Social Assistance and Social Services

- 7. The progress on Component 2 is also significant.** The first significant achievement was the successful completion of the piloting of labor market activation services to support transition of work able GMI beneficiaries from dependency on benefits to self-sufficiency. The pilot, entitled *Hand of Help*, has been operating since 2016 in Kharkiv, Poltava, and Lviv Oblasts, and since 2018 also in three amalgamated local communities.<sup>2</sup> By mid-2018, 3,300 GMI beneficiaries and IDPs received activation services that helped them to return to the labor market. Thanks to the financial support provided under the pilot, 230 participants managed to establish their own business. The national rollout of the activation services is planned for 2020. As a result of the pilot, around 30% of the work able GMI beneficiaries were activated. The pilot showed that more restrictive measures for work able beneficiaries are needed to make them interested in activation, including changes to the eligibility rules and benefit duration that could be supported through the AF.

<sup>1</sup> PDI 2 in original project read as follows: the GMI budget increases at least three-fold in nominal terms.

<sup>2</sup> Baraniv city amalgamated local community of Zhytomyr Oblast, Kipti village amalgamated local community of Chernihiv Oblast and Mykolayiv city amalgamated local community of Donetsk Oblast.



- 8. Another achievement under Component 2 was the introduction of the new models for social assistance and social services delivery to be supported by an integrated MIS E-Social.** The project included a complex activity to develop an integrated MIS “E-Social” that will cover all social assistance and social care services provision. The new MIS is based on a new web technology and is aimed at transforming the modalities for citizen interface, improving accessibility of benefits and services to overcome the limitations of remoteness, accommodate disabilities, and to reduce the transaction costs of applying for programs and receiving benefits and services. It also offers program administrators more efficient ways to automate processes and manage information. The development of the integrated MIS “E-Social” was launched with the signing of the contract for MIS architecture and the application software development in February 2018. Other ICT contracts provided server equipment, standard software and computer equipment for Transparent Offices and amalgamated communities for improved client intake.
- 9. A social Inspectorate with the capacity to effectively identify and correct benefit irregularities related to errors and fraud has been established.** The project included the development of operational manuals for the social inspectors; one thematic inspection of GMI; a client risk-profiling system to be used for the thematic inspection; and the establishment of a hotline to serve as a channel of redress. It also initiated the procurement of necessary office equipment, furniture, and hardware for the Social Inspectorate.
- 10. The institutional capacity to introduce and manage a Housing and Utilities Subsidy (HUS) has been strengthened.** Under the Project, assistance has been provided to consolidate most energy related assistance and privileges into one single program - the means-tested non-cash *Housing and Utilities Subsidy* (HUS). The project supported the scale-up of HUS during the increase in energy tariffs in 2014-2017 from 1 to 6.5 million households, which cushioned the shock of the energy reform, and thus facilitated the political acceptability of the increase in energy prices. This was achieved through a major simplification of the HUS’s application process and its administration. The original project support concentrated on a HUS public information campaign and the training of social workers.

Component 3: Supportive Investments for Increasing Provision of Family-based Care to support orphans, children deprived of parental care, disabled children and vulnerable families in selected Oblasts

- 11. Progress has been also made in the de-institutionalization of childcare.** The transformation of residential institutions for children and the provision of family-based care to support orphans, children deprived of parental care, disabled children and vulnerable families in four selected oblasts, namely in the city of Kyiv, Kyivska, Chernigivska, and Ternopil'ska oblasts, has been launched. It is expected that 24 residential institutions in these four oblasts will be transformed and around 600 children will transition to family-based care.
- 12. Fiduciary management.** *Financial Management (FM)* arrangements at the MoSP, including planning and budgeting, accounting, financial reporting, funds flow, internal control, external audits, and staffing are satisfactory and continue to be acceptable to the World Bank. The current FM rating is Moderately Satisfactory due to issues related to delay in submission of the latest audit. The World Bank received the Financial Statements Audit for 2017-2018 conducted by the Accounting Chamber of Ukraine on January 13, 2019. The procurement of goods and selection of consultant services have been implemented in line with the agreed rules and provisions. The MoSP is staffed with three procurement consultants, experienced and trained on the World Bank Consultant and Procurement Guidelines.
- 13. Disbursement/Commitment.** The amount disbursed under the Project as of January 10, 2020 is US\$161 million (or 54 percent of the total loan amount). It is expected that by the end of January 2020, the MoSP will achieve



DLI 7 that will trigger disbursement of US\$15 million and increase the total disbursements to 58 percent of the total loan amount. Commitments (contracts signed but not yet disbursed) represent an additional US\$40 million and are expected to grow to US\$60 million by June 2020 (or 95 percent of the total amount of US\$100 million allocated for Component 2 and 3 of the Project).

## **B. Rationale for Restructuring**

- 14.** The latest Project review in December 2019 focused reviewing and agreeing with the new Minister of Social Policy on necessary changes to the Project activities to better align them with ongoing Social Safety Nets reform in Ukraine, and to ensure complementarity of the GoU program and the Project activities. With the goal of boosting disbursements and further supporting social protection reforms, the review identified the following changes as necessary: (i) extension of the project closing date from October 1, 2020, to March 31, 2023 and synchronize the new closing date with Additional Financing closing date; (ii) update of the end target dates in the results framework to reflect the extension of the closing date; (iii) revision of the scope of activities to be financed under Component 3 by excluding the financing of civil works while increasing the financing of services, equipment and furniture for family-based care and homes, as well as the training of social workers; and (v) revision of the implementation arrangements for Component 3 to exclude the involvement of the Ukrainian Social Investment Fund (USIF) in project implementation due to the exclusion of any civil works in the project.
- 15. The proposed extension of the Project closing date is necessary to complete MIS-related activities and to continue to support GoU's child deinstitutionalization reform agenda.** The Project has a complex activity on IT technology and equipment that supports development of the new MIS E-Social. All main inputs for MIS development, including software and hardware as well as office equipment and furniture have been either provided or their delivery is underway. However, the start of the national rollout of the new MIS is planned for September 2020 and without an extension, the Project will not be able to support the continuation of the national rollout of MIS planned for 2021-2022. Similar arguments stand for project extension to support the national rollout of the child deinstitutionalization reform.
- 16. Revision of Project implementation schedule.** In line with the suggestions of the MoSP, the Project's implementation schedule has been revised to reflect the proposed new closing date. This revised schedule puts project activities into a realistic timeframe for both completing the rollout of the MIS and child deinstitutionalization activities. The proposed new closing date is also synchronized with the closing date of Additional Financing that is under preparation for this project. Activities under Component 3 of the project were revised to better align them with the Government budget programs on development of family-based care. The MoSP will finance buying and renovation of family homes; therefore, the Project no longer needs to finance civil works. Instead, Project funds will be used to finance goods, services, equipment and furniture for family homes and other type of family-based care, as well as needed training of social workers.
- 17. Thus, the scope of activities under Component 3 of the Project was revised by excluding financing of civil works** while increasing financing of services, equipment and furniture for family-based care and homes, as well as needed training of the social workers. Hence, no civil works are envisaged under the Project. Consequently, any involvement of the USIF, which was responsible for carrying out civil works under Component 3 of the Project, namely screening and evaluating investment proposals for civil works for social facilities, financial management, procurement, and environmental and social compliance functions for the civil works of each investment in the Project implementation should be eliminated. Thus, Components 2 and 3 of the Project will be implemented solely by the MoSP.



## II. DESCRIPTION OF PROPOSED CHANGES

### 18. A level 2 restructuring is proposed and includes:

**19. Revision of the results framework in Supplemental letter #2:** all end target dates in the results framework will be extended to reflect the extension of the closing date. The following minor changes are proposed to 3 out of total 6 Intermediate Results Indicators (IRI) to reflect revisions in their wording to improve their measurability and to reflect modifications in implementation arrangements for the new MIS E-Social and change of its name. PDO indicator 4: MIS collects social assistance and social service programs' information nationwide. The baseline for this indicator has been changed to reflect modifications in piloting arrangements and the new name of MIS. Baseline value should read as follows: MIS E-Social is not operational (2013).

#### IRI indicators:

- IRI 4: Improved oversight and control. The indicator is reformulated to "Improved oversight and control established" to improve their measurability.
- IRI 5: Improved collection and use of program information in new MIS (IASSPP). The indicator is reformulated to "Improved collection and use of program information in new MIS established". The wording to this indicator and its baseline value is revised to reflect the change in the name of MIS from IASSPP to E-Social.
- IRI 6: Increased provision of day-time services and alternative care as opposed to residential care for orphans, children deprived of parental care and children from vulnerable families. To improve its measurability the indicator is reformulated to "Increased provision of day-time services and alternative care as opposed to residential care for orphans, children deprived of parental care and children from vulnerable families in place".

**20. Revision of the Project components and costs:** The scope of activities under Part 3 of the Project will be revised by excluding financing of civil works. Accordingly, the term "civil works" will be deleted throughout the Loan Agreement. Consequently, any reference to the Ukrainian Social Investment Fund ("USIF"), which was responsible for carrying out screening and evaluating investment proposals for civil works for social facilities, financial management, procurement and environmental and social compliance functions for the civil works of each investment, will be deleted throughout the Loan Agreement. The Loan Agreement will be amended by deleting the definitions of and any reference to "Administrative Agreement" between MoSP and USIF, as well as "USIF Legislation" and "USIF Manual", throughout the Loan Agreement.

**21. Financial management arrangements suggested for January 1, 2021- March 30, 2023 implementation period.** For this time period only one audit of the Financial Statements will be conducted. No performance audit of the Project is required for this period.



**III. SUMMARY OF CHANGES**

	Changed	Not Changed
Results Framework	✓	
Components and Cost	✓	
Loan Closing Date(s)	✓	
Institutional Arrangements	✓	
Implementation Schedule	✓	
Other Change(s)	✓	
Implementing Agency		✓
DDO Status		✓
Project's Development Objectives		✓
Cancellations Proposed		✓
Reallocation between Disbursement Categories		✓
Disbursements Arrangements		✓
Disbursement Estimates		✓
Overall Risk Rating		✓
Safeguard Policies Triggered		✓
EA category		✓
Legal Covenants		✓
Financial Management		✓
Procurement		✓
Economic and Financial Analysis		✓
Technical Analysis		✓
Social Analysis		✓
Environmental Analysis		✓

**IV. DETAILED CHANGE(S)**



**COMPONENTS**

<b>Current Component Name</b>	<b>Current Cost (US\$M)</b>	<b>Action</b>	<b>Proposed Component Name</b>	<b>Proposed Cost (US\$M)</b>
Component 1. Improving social assistance provision to the most vulnerable	200.00	No Change	Component 1. Improving social assistance provision to the most vulnerable	200.00
Component 2. Supportive Investments for Institutional Strengthening for Administration of Social Assistance and Social Services	80.00	No Change	Component 2. Supportive Investments for Institutional Strengthening for Administration of Social Assistance and Social Services	80.00
Component 3 Supportive Investments for Increasing Provision of Family-based Care to support orphans, children deprived of parental care, disabled children and vulnerable families in selected Oblasts	20.00	No Change	Component 3 Supportive Investments for Increasing Provision of Family-based Care to support orphans, children deprived of parental care, disabled children and vulnerable families in selected Oblasts	20.00
<b>TOTAL</b>	<b>300.00</b>			<b>300.00</b>

**LOAN CLOSING DATE(S)**

<b>Ln/Cr/Tf</b>	<b>Status</b>	<b>Original Closing</b>	<b>Revised Closing(s)</b>	<b>Proposed Closing</b>	<b>Proposed Deadline for Withdrawal Applications</b>
IBRD-84040	Effective	01-Oct-2020		31-Mar-2023	31-Jul-2023



Results framework

COUNTRY: Ukraine

Social Safety Nets Modernization Project

Project Development Objectives(s)

The objective of the Project is to improve the performance of the Borrower's social assistance and social services system for low-income families.

Project Development Objective Indicators by Objectives/ Outcomes

Indicator Name	DLI	Baseline	End Target
<b>Increase access of extreme poor to the GMI program (Action: This Objective has been Revised)</b>			
the share of individuals from the poorest decile receiving GMI increases from 10 percent in 2012 (baseline) to 16 percent in 2022 (Percentage)		10.00	16.00
<b>Action: This indicator has been Revised</b>	<b>Rationale: Change of the end target date to reflect the extension of the closing date</b>		
the GMI budget increases at least three-fold in nominal terms (Amount(USD))		3.90	13.00
<b>Action: This indicator has been Revised</b>	<b>Rationale: Change of the end target date to reflect the extension of the closing date</b>		
<b>Improved administration of benefits and services (Action: This Objective has been Revised)</b>			
An effective and efficient system to prevent, detect, deter and monitor error, fraud and corruption (EFC) in place (Yes/No)		No	Yes
<b>Action: This indicator has been Revised</b>	<b>Rationale: Change of the end target dates to reflect the extension of the closing date</b>		



Indicator Name	DLI	Baseline	End Target
MIS collects social assistance and service programs' information nationwide (Yes/No)	DLI 15	No	Yes
<i>Action: This indicator has been Revised</i>	<b>Rationale:</b> <i>Change of the end target dates to reflect the extension of the closing date. The baseline for this indicator has been changed to reflect modifications in piloting arrangements and the new name of MIS. Baseline value should read as follows: MIS E-Social is not operational (2013).</i>		
<b>Enhanced provision of family-based care to families in need and vulnerable families (Action: This Objective has been Revised)</b>			
Number of children de-institutionalized and moved to alternative forms of care in three selected pilot oblasts increased by 40 percent (Percentage)		0.00	40.00
<i>Action: This indicator has been Revised</i>	<b>Rationale:</b> <i>Change of the end target date to reflect the extension of the closing date</i>		

### Intermediate Results Indicators by Components

Indicator Name	DLI	Baseline	End Target
<b>Component 1. Improving social assistance provision to the most vulnerable</b>			
GMI coverage expanded: monthly number of beneficiary families reached and maintained for at least 3 consecutive months (Number)		160.00	300.00
<i>Action: This indicator has been Revised</i>	<b>Rationale:</b>		



Indicator Name	DLI	Baseline	End Target
<i>Change of the end target dates to reflect the extension of the closing date</i>			
Improved mechanisms of the GMI program adopted and implementation started including simplified application procedures to achieve stronger targeting accuracy and lower its delivery cost (Yes/No)		No	Yes
SSN system complemented with activation services for work-able GMI beneficiaries to help families graduate from benefits into employment and self-sufficiency (Text)		No activation services under GMI	Activation services delivery implemented nationwide
<i>Action: This indicator has been Revised</i>	<i>Rationale: Change of the end target date to reflect the extension of the closing date</i>		
<b>Component 2. Supportive Investments for Institutional Strengthening for Administration of Social Assistance and Social Services</b>			
Improved oversight and control established (Text)	DLI 10	No Social Inspectorate established	Two thematic inspections for GMI and one risk-prone SA program is completed using an adequate risk-profiling system
<i>Action: This indicator has been Revised</i>	<i>Rationale: The indicator is reformulated to "Improved oversight and control established" to improve their measurability.</i>		
Improved collection and use of program information in new MIS established (Text)		MIS E-Social is not operational	The MIS that process benefits and social services is operationalized nation-wide
<i>Action: This indicator has been Revised</i>	<i>Rationale: The indicator is reformulated to "Improved collection and use of program information in new MIS established". The wording to this indicator and its baseline value is revised to reflect the change in the name of MIS from IASSPP to E-Social. Change of the end target dates to reflect the extension of the closing date</i>		



Indicator Name	DLI	Baseline	End Target
<b>Component 3 Supportive Investments for Increasing Provision of Family-based Care to support orphans,</b>			
Increased provision of day-time services and alternative care as opposed to residential care for orphans, children deprived of parental care and children from vulnerable families in place (Text)		There are 600 children in 24 residential institutions in 4 regions that will be transferred to family based care.	Number of children in residential care institutions in selected pilot oblasts decreased by 40 percent compared to baseline
<i>Action: This indicator has been Revised</i>	<p><b>Rationale:</b>  <i>Change of the end target date to reflect the extension of the closing date. To improve its measurability the indicator is reformulated to "Increased provision of day-time services and alternative care as opposed to residential care for orphans, children deprived of parental care and children from vulnerable families in place".</i></p>		

**Disbursement Linked Indicators Matrix**

<b>DLI 1</b>	Monthly number of GMI beneficiaries families reaches 200,000 and is maintained for, at least, 3 consecutive months			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Number	20,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	160.00			
October 1, 2014 - October 1, 2020			20,000,000.00	



<b>DLI 2</b>	Monthly number of GMI beneficiaries families reaches 250,000 and is maintained for, at least, 3 consecutive months			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Number	20,000,000.00	100.00
<b>Period</b>	<b>Value</b>	<b>Allocated Amount (USD)</b>		<b>Formula</b>
Baseline	160.00			
October 1, 2014 - October 1, 2020		20,000,000.00		
<b>DLI 3</b>	Monthly number of GMI beneficiaries families reaches 300,000 and is maintained for, at least, 3 consecutive months			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Number	20,000,000.00	100.00
<b>Period</b>	<b>Value</b>	<b>Allocated Amount (USD)</b>		<b>Formula</b>
Baseline	160.00			
October 1, 2014 - October 1, 2020		20,000,000.00		
<b>DLI 4</b>	Improved mechanisms of the GMI Program adopted and implementation started including simplified application procedures so as to lead to better targeting of the poor			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Intermediate Outcome	No	Yes/No	10,000,000.00	100.00
<b>Period</b>	<b>Value</b>	<b>Allocated Amount (USD)</b>		<b>Formula</b>



Baseline	No			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>DLI 5</b>	Mechanisms of activation services delivery for work-able GMI beneficiaries developed for piloting and the pilot in 3 oblasts started			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Intermediate Outcome	No	Text	10,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No activation services for GMI beneficiaries available			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>DLI 6</b>	Piloting activation services for workable GMI beneficiaries completed in 3 oblasts			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No activation services for GMI beneficiaries available			
October 1, 2014 - October 1, 2020			10,000,000.00	



<b>DLI 7</b>	Activation services delivery for work-able GMI beneficiaries implemented nation wide			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No activation services for GMI beneficiaries available			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>DLI 8</b>	Social Inspectorate established at the Ministry of Social Policy			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	20,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No Social Inspectorate established			
October 1, 2014 - October 1, 2020			20,000,000.00	
<b>DLI 9</b>	Inspection of 80% of all GMI beneficiaries' cases is completed			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No inspection of 80% of GMI cases carried			



October 1, 2014 - October 1, 2020			10,000,000.00	
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**DLI 10** Improved oversight and control established

Type of DLI	Scalability	Unit of Measure	Total Allocated Amount (USD)	As % of Total Financing Amount
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Output	No	Text	10,000,000.00	100.00
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Period	Value	Allocated Amount (USD)	Formula
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Baseline	No Social Inspectorate established		
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October 1, 2014 - October 1, 2020			10,000,000.00	
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**Action: This DLI has been Revised. See below.**

**DLI 10** *Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases and remedy proposals provided*

Type of DLI	Scalability	Unit of Measure	Total Allocated Amount (USD)	As % of Total Financing Amount
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Output	No	Text	10,000,000.00	100.00
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Period	Value	Allocated Amount (USD)	Formula
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Baseline	No Social Inspectorate established		
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October 1, 2014 - October 1, 2020			10,000,000.00	
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**Rationale:**  
**Correction of Portal glitches in the name of DLI 10**



<b>DLI 11</b>	Two thematic inspections: one for GMI and one risk-prone social assistance program is completed using an adequate risk-profiling system			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No thematic inspections			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>DLI 12</b>	70 percent of Local welfare offices process applications for social assistance benefits in new MIS			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	New integrated MIS not operational			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>DLI 13</b>	A performance monitoring module for social benefits is operationalized in MIS			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	5,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>



Baseline	New integrated MIS not operational			
October 1, 2014 - October 1, 2020			5,000,000.00	
<b>DLI 14</b>	The MIS expanded with a module for social services and module is tested in 2 oblasts			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Intermediate Outcome	No	Text	5,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	New integrated MIS not operational			
October 1, 2014 - October 1, 2020			5,000,000.00	
<b>DLI 15</b>	MIS collects social assistance and service programs' information nationwide			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Yes/No	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No			
October 1, 2014 - October 1, 2020			10,000,000.00	
<i>Action: This DLI has been Revised. See below.</i>				



<b>DLI 15</b>	<i>The MIS that process benefits and social services is operationalized nationwide</i>			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Yes/No	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	No			
October 1, 2014 - October 1, 2020			10,000,000.00	
<b>Rationale:</b> <i>To correct Portal glitches in the DLI15 wording</i>				
<b>DLI 16</b>	Legal framework adopted for residential care transformation and family-based care development for orphans and children deprived of parental care			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Intermediate Outcome	No	Text	5,000,000.00	100.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	Weak legal base for transformation of residential institutions			
October 1, 2014 - October 1, 2020			5,000,000.00	



<b>DLI 17</b>	Number of children in residential care institutions in selected pilot oblasts decreased by 40 percent compared to baseline			
<b>Type of DLI</b>	<b>Scalability</b>	<b>Unit of Measure</b>	<b>Total Allocated Amount (USD)</b>	<b>As % of Total Financing Amount</b>
Output	No	Text	10,000,000.00	0.00
<b>Period</b>	<b>Value</b>		<b>Allocated Amount (USD)</b>	<b>Formula</b>
Baseline	As of June 2019 there are 600 children in 24 residential institutions in 4 regions that will be transferred to family based care. Transformation of institutions and transition of children to family based care will start in 2020			
October 1, 2014 - October 1, 2020			10,000,000.00	

**Verification Protocol Table: Disbursement Linked Indicators**

<b>DLI 1</b>	Monthly number of GMI beneficiaries families reaches 200,000 and is maintained for, at least, 3 consecutive months
<b>Description</b>	This indicator is defined as the number of households receiving the state social assistance for low income families (GMI) in accordance with the Law of Ukraine "On State Social Assistance for Low income Families" in a specific month. The indicator is considered achieved, if the number of beneficiary households of the GMI program equals at least 200,000/250,000/300,000 respectively for 3 consecutive months.
<b>Data source/ Agency</b>	Administrative data of the Ministry of Social Policy of Ukraine (MoSP). On request of the MoSP, the welfare offices of oblast state administrations and Kyiv city state administrations provide operative reports on social assistance for low income families (GMI) on a monthly basis. The MoSP consolidates the monthly operative reports, publishes an aggregate report on its website. The aggregate report form will be submitted to be approved by the Ministry of Social Policy of Ukraine and agreed with the Bank. At minimum, the aggregate report should identify the number of households that have been effectively paid during that month, distinct from those suspended or not yet paid.



	Once the number of households receiving social assistance for low income families (GMI) exceeds the target for at least three consecutive months that the DLI has been met, and will attach the three monthly aggregate reports as evidence.
<b>Verification Entity</b>	World Bank team
<b>Procedure</b>	<p>Procedure form verification protocol:</p> <p>The indicator is defined as the number of households receiving the state social assistance for low income families (GMI) in accordance with the Law of Ukraine "On State Social Assistance for Low income Families" in a specific month.</p> <p>The indicator is considered achieved, if the number of beneficiary households of the GMI program equals at least 200,000 respectively for 3 consecutive months.</p>
<b>DLI 2</b>	Monthly number of GMI beneficiaries families reaches 250,000 and is maintained for, at least, 3 consecutive months
<b>Description</b>	The indicator is defined as the number of households receiving the state social assistance for low income families (GMI) in accordance with the Law of Ukraine "On State Social Assistance for Low income Families" in a specific month. The indicator is considered achieved, if the number of beneficiary households of the GMI program equals at least 200,000/250,000/300,000 respectively for 3 consecutive months.
<b>Data source/ Agency</b>	Administrative data of the Ministry of Social Policy of Ukraine (MoSP).
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	<p>On request of the MoSP, the welfare offices of oblast state administrations and Kyiv city state administrations provide operative reports on social assistance for low income families (GMI) on a monthly basis.</p> <p>The MoSP consolidates the monthly operative reports, publishes an aggregate report on its website. The aggregate report form will be submitted to be approved by the Ministry of Social Policy of Ukraine and agreed with the Bank. At minimum, the aggregate report should identify total number of households that have been effectively paid during that month, distinct from those suspended or not yet paid.</p> <p>Once the number of households receiving social assistance for low income families (GMI) exceeds the target for at least three consecutive months that the DLI has been met, and will attach the three monthly aggregate reports as evidence.</p>
<b>DLI 3</b>	Monthly number of GMI beneficiaries families reaches 300,000 and is maintained for, at least, 3 consecutive months
<b>Description</b>	The indicator is defined as the number of households receiving the state social assistance for low income families (GMI) in accordance with the Law of Ukraine "On State Social Assistance for Low income Families" in a specific month. The indicator



	is considered achieved, if the number of beneficiary households of the GMI program equals at least 200,000/250,000/300,000 respectively for 3 consecutive months.
<b>Data source/ Agency</b>	Administrative data of the Ministry of Social Policy of Ukraine (MSP).
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	<p>On request of the MoSP, the welfare offices of oblast state administrations and Kyiv city state administrations provide operative reports on social assistance for low income families (GMI) on a monthly basis.</p> <p>The MoSP consolidates the monthly operative reports, publishes an aggregate report on its website. The aggregate report form will be submitted to be approved by the Ministry of Social Policy of Ukraine and agreed with the Bank. At minimum, the aggregate report should identify the number of households that have been effectively paid during that month, distinct from those suspended or not yet paid.</p> <p>Once the number of households receiving social assistance for low income families (GMI) exceeds the target for at least three consecutive months, the MoSP will confirm that the DLI has been met, and will attach the three monthly aggregate reports as evidence.</p>
<b>DLI 4</b>	Improved mechanisms of the GMI Program adopted and implementation started including simplified application procedures so as to lead to better targeting of the poor
<b>Description</b>	The DLI is considered achieved when the MSP has adopted changes to the eligibility criteria of the GMI program that would result, according to a methodologically robust microsimulation model, in a minimum 10 percent increase in the share of benefits received by the poorest quintile.
<b>Data source/ Agency</b>	MoSP provided all the changes introduced into the legislation to improve GMI eligibility
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	<p>The following by-laws has been adopted to improve GMI eligibility criteria:</p> <ol style="list-style-type: none"> <li>1. The Cabinet of Ministers of Ukraine Resolution "On amending the Procedure for granting and paying of state social assistance to low-income families" dated July 4, 2017 No. 454 ;</li> <li>2. The Cabinet of Ministers of Ukraine Resolution "On Amendments to certain Resolutions of the Cabinet of Ministers of Ukraine" dated November 30, 2016, # 890;</li> <li>3. The joint Order of the Ministry of Social Policy, the Ministry of Finance, and the State fiscal service on approval of the procedure for delivery of information from the State register of natural persons–tax payers regarding income (lack of income) got by individuals who have applied for the state social assistance (Order No. 1287/926 dated November 04, 2016;</li> </ol>



	<p>4. The Order of the Ministry of social policy "On approval of the Procedure for delivery in electronic form the information from the register of insured persons at the state register of compulsory state social insurance to bodies of labor and social protection of the population" (Order No. 252 dated February 20, 2017);</p> <p>5. The Analytical Note regarding assessment of the forecasted impact of planned and implemented changes in the Program of state social assistance to low-income families on the GMI program's targeting accuracy indicator – 14 pages.</p>
<b>DLI 5</b>	Mechanisms of activation services delivery for work-able GMI beneficiaries developed for piloting and the pilot in 3 oblasts started
<b>Description</b>	The activation services may include measures that intervene in the labor market to help the GMI NEETDP adults find work. These measures include (i) public employment services (such as job centers and labor exchanges, which help the GMI beneficiaries to improve their job search effort by disseminating information on vacancies and by providing assistance with interview skills and writing a curriculum vitae); (ii) training schemes (such as classes and apprenticeships, which help the GMI beneficiaries improve their vocational skills and hence increase their employability); and (iii) employment subsidies (either in the public or private sector; these are typically short-term measures which are designed to allow the unemployed to build up work experience and prevent skill atrophy).
<b>Data source/ Agency</b>	MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	<p>The MSP discusses with the Bank their proposals on the procedure for the provision of activation services to work-able NEETDP GMI beneficiaries.</p> <p>The MSP discusses with the World Bank the proposed budget for the pilot.</p> <p>The MSP adopts the regulations for piloting activation services to work-able NEETDP GMI beneficiaries, including an adequate budget, and notifies the World Bank thereof.</p>
<b>DLI 6</b>	Piloting activation services for workable GMI beneficiaries completed in 3 oblasts
<b>Description</b>	The activation services may include measures that intervene in the labor market to help the GMI NEETDP adults find work. These measures include (i) public employment services (such as job centers and labor exchanges, which help the GMI beneficiaries to improve their job search effort by disseminating information on vacancies and by providing assistance with interview skills and writing a curriculum vitae); (ii) training schemes (such as classes and apprenticeships, which help the GMI beneficiaries improve their vocational skills and hence increase their employability); and (iii) employment subsidies



	(either in the public or private sector; these are typically short-term measures which are designed to allow the unemployed to build up work experience and prevent skill atrophy).
<b>Data source/ Agency</b>	MoSP administrative data; Impact evaluation report of the pilot activation measures for work-able NEETDP GMI beneficiaries. The administrative information is to be provided to the World Bank once every six months. The impact evaluation report will be produced within 12 month of the completion of the pilot.
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP consolidates the information about the pilots in two oblasts, and notifies the Bank of the results. MSP will discuss the Impact evaluation report of the pilot activation measures for work-able NEETDP GMI beneficiaries, with the consultant and the World Bank. The information about the pilots must include, inter alia, the details of expenses on services provided to GMI recipients within the scope of the pilot.
<b>DLI 7</b>	Activation services delivery for work-able GMI beneficiaries implemented nation wide
<b>Description</b>	The activation services may include measures that intervene in the labor market to help the GMI NEETDP adults find work. These measures include (i) public employment services (such as job centers and labor exchanges, which help the GMI beneficiaries to improve their job search effort by disseminating information on vacancies and by providing assistance with interview skills and writing a curriculum vitae); (ii) training schemes (such as classes and apprenticeships, which help the GMI beneficiaries improve their vocational skills and hence increase their employability); and (iii) employment subsidies (either in the public or private sector; these are typically short-term measures which are designed to allow the unemployed to build up work experience and prevent skill atrophy).
<b>Data source/ Agency</b>	Legislation/MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP prepares legislative proposals and informs the Bank once they are adopted (by providing the supporting documents). The MSP discusses with the World Bank the proposed budget for the national roll-out. An adequate budget to finance the national rollout was adopted.



<b>DLI 8</b>	Social Inspectorate established at the Ministry of Social Policy
<b>Description</b>	These measures will prove the achievement of the indicator: (1) Necessary legislation to establish Social Inspectorate has been developed and approved; (2) Inspection of 80% of all GMI beneficiaries' cases is completed; (3) Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases, and proposal regarding remedial actions and error corrections are provided; (4) Two thematic inspections: one for the GMI program and one for a risk-prone social assistance program are using an adequate risk-profiling system
<b>Data source/ Agency</b>	Legislation/MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP prepares legislative proposals on the establishment of Social Inspectorate and other relevant documents required for the operation of the system, and notifies the World Bank of the adoption (approval) thereof. The Ministry of Finance allocates funds in the state budget to support the activities of social inspectorates. The MSP establishes an appropriate structural unit of the MSP to support the operation of the social inspectorate system, and reports to the Bank that all requirements have been met.
<b>DLI 9</b>	Inspection of 80% of all GMI beneficiaries' cases is completed
<b>Description</b>	
<b>Data source/ Agency</b>	Inspection report describing the inspection process; its findings, and its results; adopted by Order of the Minister of MoSP. An electronic database with the findings of the inspection process and the circumstances of the beneficiaries (from their application and/or recertification) has been compiled
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The inspection report is to be approved by the MoSP. A database with minimum 90% valid fields covering all inspected cases (minimum 80% of the current caseload) has been completed; an anonymized version of the database was presented to the World Bank.



<b>DLI 10</b>	Improved oversight and control established
<b>Description</b>	These measures will prove the achievement of the indicator: (1) Necessary legislation to establish Social Inspectorate has been developed and approved; (2) Inspection of 80% of all GMI beneficiaries' cases is completed; (3) Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases, and proposal regarding remedial actions and error corrections are provided; (4) Two thematic inspections: one for the GMI program and one for a risk-prone social assistance program are using an adequate risk-profiling system
<b>Data source/ Agency</b>	MoSP report on inspection
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	Operational guidelines for data cross-checks between the GMI MIS and the other four public databases (how to generate the list of data inaccuracies) Depersonalized list of data inaccuracies Operational guidelines on handling referrals from data cross-checks by the social inspectors. Inspection report describing the inspection process; its findings, and its results; adopted by Order of the Minister of MoSP.
<b>DLI 10</b>	Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases and remedy proposals provided
<b>Description</b>	These measures will prove the achievement of the indicator: (1) Necessary legislation to establish Social Inspectorate has been developed and approved; (2) Inspection of 80% of all GMI beneficiaries' cases is completed; (3) Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases, and proposal regarding remedial actions and error corrections are provided; (4) Two thematic inspections: one for the GMI program and one for a risk-prone social assistance program are using an adequate risk-profiling system
<b>Data source/ Agency</b>	MoSP report on inspection
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	Operational guidelines for data cross-checks between the GMI MIS and the other four public databases (how to generate the list of data inaccuracies) Depersonalized list of data inaccuracies Operational guidelines on handling referrals from data cross-checks by the social inspectors.



	Inspection report describing the inspection process; its findings, and its results; adopted by Order of the Minister of MoSP.
<b>DLI 11</b>	Two thematic inspections: one for GMI and one risk-prone social assistance program is completed using an adequate risk-profiling system
<b>Description</b>	These measures will prove the achievement of the indicator: (1) Necessary legislation to establish Social Inspectorate has been developed and approved; (2) Inspection of 80% of all GMI beneficiaries' cases is completed; (3) Inspection of GMI program is completed based on analyzed discrepancies found during data exchange with external databases, and proposal regarding remedial actions and error corrections are provided; (4) Two thematic inspections: one for the GMI program and one for a risk-prone social assistance program are using an adequate risk-profiling system
<b>Data source/ Agency</b>	Report on development of analytical risk profiles for GMI and another risk-prone social assistance program Operational guidelines for the use of risk profiling in planning and conducting inspections Inspection report describing the inspection process and the use of risk-profiling; its findings, and its results; adopted by Order of the Minister of social policy of Ukraine Agency responsible is the MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	MoSP sends to World Bank a copy of the: Report on development of analytical risk profiles for GMI and another risk-prone social assistance program. Operational guidelines for the use of risk profiling in planning and conducting inspections has been adopted by MoSP. The inspection team has verified and proposed remedial actions to at least 90% of the cases referred to them through the risk profiling system.
<b>DLI 12</b>	70 percent of Local welfare offices process applications for social assistance benefits in new MIS
<b>Description</b>	The MIS E-Social that process social benefits and social services is operationalized nationwide. The indicator is considered attained if: all LWOs process social benefits via the MIS E-Social; all LWOs process social services via the MIS E-Social. The share of LWOs that process social benefits and services via the MIS E-Social is calculated as follows: $U_i / U_k * 100\%$ , where $U_i$ is the number of LWOs that process social services via the MIS E-Social, $U_k$ is the total number of LWOs at the reporting time. The indicator is considered attained if $U_i / U_k * 100\% \geq 60\%$ .
<b>Data source/ Agency</b>	MSP administrative data/ MoSP



<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	On request of the MoSP, LWOs submit monthly reports on the number of GMI applications processed using the E-Social. The MoSP calculates the indicator on a quarterly basis and notifies the World Bank when it is attained.
<b>DLI 13</b>	A performance monitoring module for social benefits is operationalized in MIS
<b>Description</b>	The MIS E-Social that process social benefits and social services is operationalized nationwide. The indicator is considered attained if: all LWOs process social benefits via the MIS E-Social; all LWOs process social services via the MIS E-Social. The share of LWOs that process social benefits and services via the MIS E-Social is calculated as follows: $U_i / U_k * 100\%$ , where $U_i$ is the number of LWOs that process social services via the MIS E-Social, $U_k$ is the total number of LWOs at the reporting time. The indicator is considered attained if $U_i / U_k * 100\% \geq 60\%$ .
<b>Data source/ Agency</b>	MoSP report
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP notifies the World Bank of the commencement of the operation of the performance monitoring module covering all social benefits and services and LWO performance, and submits a copy of the monitoring report.
<b>DLI 14</b>	The MIS expanded with a module for social services and module is tested in 2 oblasts
<b>Description</b>	The MIS E-Social that process social benefits and social services is operationalized nationwide. The indicator is considered attained if: all LWOs process social benefits via the MIS E-Social; all LWOs process social services via the MIS E-Social. The share of LWOs that process social benefits and services via the MIS E-Social is calculated as follows: $U_i / U_k * 100\%$ , where $U_i$ is the number of LWOs that process social services via the MIS E-Social, $U_k$ is the total number of LWOs at the reporting time. The indicator is considered attained if $U_i / U_k * 100\% \geq 60\%$ .
<b>Data source/ Agency</b>	Operational Manual for E-Social, results of pilot implementation of social services module and MoSP administrative data/ MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP notifies the Bank of the results of conducted pilots on social service module in the E-Social MIS.



<b>DLI 15</b>	MIS collects social assistance and service programs' information nationwide
<b>Description</b>	The monitoring plan includes submission of the evidence on the following: 1. 70 percent of Local welfare offices process applications for social assistance benefits in new MIS. 2. A performance monitoring module for social benefits is operationalized in new MIS. 3. The new MIS is expanded with a module for social services and module is tested in 2 oblasts
<b>Data source/ Agency</b>	MoSP administrative data
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	On MoSP's request, LWOs submit monthly reports on processing social benefits and social services in MIS E-Social. The MoSP calculates the indicator quarterly, and if attained, the indicator is communicated to the World Bank. The indicator is to be communicated one time upon meeting the criteria.
<b>DLI 15</b>	The MIS that process benefits and social services is operationalized nationwide
<b>Description</b>	The monitoring plan includes submission of the evidence on the following: 1. 70 percent of Local welfare offices process applications for social assistance benefits in new MIS. 2. A performance monitoring module for social benefits is operationalized in new MIS. 3. The new MIS is expanded with a module for social services and module is tested in 2 oblasts
<b>Data source/ Agency</b>	MoSP administrative data
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	On MoSP's request, LWOs submit monthly reports on processing social benefits and social services in MIS E-Social. The MoSP calculates the indicator quarterly, and if attained, the indicator is communicated to the World Bank. The indicator is to be communicated one time upon meeting the criteria.



<b>DLI 16</b>	Legal framework adopted for residential care transformation and family-based care development for orphans and children deprived of parental care
<b>Description</b>	
<b>Data source/ Agency</b>	Legislation adopted/ MoSP
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP prepares legislative proposals and informs the Bank once those have been adopted (by providing the supporting documents).The information is to be provided one-time upon meeting all criteria.
<b>DLI 17</b>	Number of children in residential care institutions in selected pilot oblasts decreased by 40 percent compared to baseline
<b>Description</b>	The number of children (orphans, children deprived of parental care, children lacking adequate family environment to grow and placed in institution by parent application), in residential care institutions in 4 pilot oblasts as of May 1, 2019, is taken as the baseline. There are 1408 children in 24 residential institutions in 4 regions that could be transferred to family based care. The indicator is calculated as follows: $(Kb - Kd) / Kb \times 100\%$ , where Kb is the baseline number of children (orphans, children deprived of parental care, children lacking adequate family environment to grow and placed in institution by parent application) in residential care institutions in pilot oblasts; Kd is the number of children (orphans, children deprived of parental care, children lacking adequate family environment to grow and placed in institution by parent application) in residential care institutions in pilot oblasts in the reporting year. The target is considered achieved, if $(Kb - Kd) / Kb \times 100\% \geq 40\%$
<b>Data source/ Agency</b>	The level of attainment of the target will be determined on the basis of operative reports supplied by oblast state administrations of the pilot oblasts on request of the MoSP / MoSP and Oblast State Administrations
<b>Verification Entity</b>	World Bank Project team
<b>Procedure</b>	The MSP approves the reporting form and deadlines for submission. Oblast state administrations inform the MSP on the indicator by the specified deadline. The MSP notifies the World Bank accordingly upon the consolidation of reports and calculation of the average for the indicator. The indicator will be calculated and communicated to the Bank annually supported with the summary report for each pilot oblast. Once the indicator communicated reaches 40 percent or higher, the DLI will be declared achieved



**The World Bank**

Social Safety Nets Modernization Project (P128344)

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**The World Bank**

Social Safety Nets Modernization Project (P128344)

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