Burkina-Faso eGovernment Project (P155645)

Key Dates

Key Project Dates

- Bank Approval Date: 18-Jan-2017
- Planned Mid Term Review Date: 12-Dec-2019
- Original Closing Date: 30-Jun-2022
- Effectiveness Date: 29-Jun-2017
- Actual Mid-Term Review Date: 20-Dec-2019
- Revised Closing Date: 30-Jun-2022

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

Proposed Development Objective(s)

The proposed Project Development Objective (PDO) is to improve capacity and use of ICTs by the public administrations and agencies for (i) the provision of information and public e-services and (ii) to foster entrepreneurship in the digital economy, with a specific focus on agriculture and rural areas.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

<table>
<thead>
<tr>
<th>Name</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabling Environment for e-Government, including Policy, Legal and Regulatory Frameworks</td>
<td>$3.00 M</td>
</tr>
<tr>
<td>Data Management and Digital Platform for e-Service Delivery</td>
<td>$10.00 M</td>
</tr>
<tr>
<td>Foster Local Skills and Entrepreneurship in the Digital Economy</td>
<td>$4.50 M</td>
</tr>
<tr>
<td>Project Management, Monitoring and Evaluation</td>
<td>$2.50 M</td>
</tr>
</tbody>
</table>

Overall Ratings

<table>
<thead>
<tr>
<th>Name</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Progress towards achievement of PDO</td>
<td>Satisfactory</td>
<td>Satisfactory</td>
</tr>
<tr>
<td>Overall Implementation Progress (IP)</td>
<td>Moderately Satisfactory</td>
<td>Moderately Satisfactory</td>
</tr>
<tr>
<td>Overall Risk Rating</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
</tbody>
</table>
Implementation Status and Key Decisions

After an initial project period focused on support to the PIU (Component 4) and Enabling environment (Component 1) for e-Government, year 2019 has been very positive for the implementation of the core activities of the project (Component 2 and 3). Progress towards achievement of PDO is rated as Satisfactory and Component 2 has been upgraded from Moderately Satisfactory (MS) to Satisfactory (S) to reflect this positive trend. Disbursement has reached 34% at the end of the year 2019, a significant increase from 8% in December 2018. It is estimated that disbursement rate should reach 62% by June 2020, considering all current contracts’ engagements and progresses in implementation of activities. Regarding project objectives and PDO-level indicators and Intermediate indicators, there has been substantial progress regarding most of the indicators and some targets have already been met or overcome. Overall, the project recommends keeping up with the current pace of implementation while strengthening the uptake of activities delivered in order to reach the ODP. Regarding Component 2, the project recommends identifying the platforms and services for which the demand and potential impact are significant and possibly adapting the activities accordingly.

Risks

Systematic Operations Risk-rating Tool

<table>
<thead>
<tr>
<th>Risk Category</th>
<th>Rating at Approval</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Political and Governance</td>
<td>High</td>
<td>High</td>
<td>High</td>
</tr>
<tr>
<td>Macroeconomic</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Sector Strategies and Policies</td>
<td>Moderate</td>
<td>Moderate</td>
<td>Substantial</td>
</tr>
<tr>
<td>Technical Design of Project or Program</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Institutional Capacity for Implementation and Sustainability</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Fiduciary</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Environment and Social</td>
<td>Moderate</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
<tr>
<td>Stakeholders</td>
<td>Moderate</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
<tr>
<td>Other</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
<tr>
<td>Overall</td>
<td>Substantial</td>
<td>Substantial</td>
<td>Substantial</td>
</tr>
</tbody>
</table>

Results

PDO Indicators by Objectives / Outcomes

To improve capacity and use of ICTs by the public administrations and provision of e-services

<table>
<thead>
<tr>
<th>►People using the Digital Platform for e-Service Delivery (Number, Custom)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>Value</td>
</tr>
</tbody>
</table>
**Digital Plateforms used by civil servants (back office) should be deployed during first quarter of year 2020.**

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>02-Jan-2017</td>
<td>0.00</td>
<td>4.00</td>
<td>7.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

**e-Services are now available on www.servicepublic.gov.bf/ Indicator target exceeded before MTR**

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>02-Jan-2017</td>
<td>31.00</td>
<td>40.00</td>
<td>45.00</td>
<td>100.00</td>
</tr>
</tbody>
</table>

- **To foster entrepreneurship in the digital economy**
  - **Startups, SMEs and Civic tech incubated (number) (including percent focusing on agriculture or rural areas) (Number, Custom)**
    | Baseline | Actual (Previous) | Actual (Current) | End Target |
    |----------|-------------------|------------------|------------|
    | 0.00     | 0.00              | 0.00             | 30.00      |

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>02-Jan-2017</td>
<td>0.00</td>
<td>970.00</td>
<td>2,082.00</td>
<td>5,000.00</td>
</tr>
</tbody>
</table>

**The project will focus on increasing people trained to reach end target and measures are in place in that regard.**
### Intermediate Results Indicators by Components

**1. Enabling Environment for e-Government, including Policy, Legal and Regulatory Frameworks**

- **Publication of a national e-Government strategy (Yes/No, Custom)**
  - Baseline: No
  - Actual (Previous): No
  - Actual (Current): No
  - End Target: Yes
  - Date: 01-Feb-2017 → 16-Jul-2019 → 31-Dec-2019 → 31-Dec-2020
  - Comments: The strategy is pending official endorsement (at Cabinet level) but has been finalized and endorsed by key public stakeholders.

- **Publication of an e-Government technical framework (Yes/No, Custom)**
  - Baseline: No
  - Actual (Previous): Yes
  - Actual (Current): Yes
  - End Target: Yes
  - Date: 01-Feb-2017 → 16-Jul-2019 → 16-Jul-2019 → 31-Dec-2019
  - Comments: The framework is available.

**2. Data Management and Digital Platform for e-Service Delivery**

- **Unique users of GIS e-Service for rural development and food security management (Number, Custom)**
  - Baseline: 0.00
  - Actual (Previous): 0.00
  - Actual (Current): 0.00
  - End Target: 4,000.00
  - Date: 01-Feb-2017 → 16-Jul-2019 → 31-Dec-2019 → 30-Jun-2022
  - Comments: GIS platform is under implementation.

- **Unique users of the e-Service for agricultural markets information (Number, Custom)**

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**Percentage of women trained under the project (Percentage, Custom)**

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>32.00</td>
<td>13.21</td>
<td>40.00</td>
</tr>
</tbody>
</table>
**The World Bank**  
Burkina-Faso eGovernment Project (P155645)  

<table>
<thead>
<tr>
<th>IN00791102</th>
<th>►Number of municipalities having their performance indicators available as open data (Number, Custom)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baseline</strong></td>
<td><strong>Actual (Previous)</strong></td>
</tr>
<tr>
<td>Value</td>
<td>0.00</td>
</tr>
<tr>
<td>Date</td>
<td>01-Feb-2017</td>
</tr>
<tr>
<td>Comments:</td>
<td>Procurement process is finalizing for this activity.</td>
</tr>
</tbody>
</table>

**IN00791097**  
►Incubator open to the public (Yes/No, Custom)

<table>
<thead>
<tr>
<th><strong>Baseline</strong></th>
<th><strong>Actual (Previous)</strong></th>
<th><strong>Actual (Current)</strong></th>
<th><strong>End Target</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Comments:</td>
<td>Incubator in Ouagadougou is now open.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**IN00791101**  
►Number of visitors at the incubator including women (Number, Custom)

<table>
<thead>
<tr>
<th><strong>Baseline</strong></th>
<th><strong>Actual (Previous)</strong></th>
<th><strong>Actual (Current)</strong></th>
<th><strong>End Target</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>70.00</td>
<td>535.00</td>
</tr>
<tr>
<td>Date</td>
<td>02-Jan-2017</td>
<td>18-Jul-2019</td>
<td>31-Dec-2019</td>
</tr>
<tr>
<td>Comments:</td>
<td>Incubator in Ouagadougou has just opened.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**IN00791098**  
►Citizens consulted for the design and delivery of e-Services (citizen engagement) (Number, Custom)

**IN00791094**  
(4) Project Management, Monitoring and Evaluation.
Value | 0.00 | 208.00 | 208.00 | 1,000.00
---|---|---|---|---
Date | 01-Feb-2017 | 16-Jul-2019 | 31-Dec-2019 | 30-Jun-2022
Comments: The Agency and the PIU are putting measures in place to increase outreach to citizens and uptake of platforms during second half of the project.

### Data on Financial Performance

#### Disbursements (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>% Disbursed</th>
</tr>
</thead>
<tbody>
<tr>
<td>P155645</td>
<td>IDA-59430</td>
<td>Effective</td>
<td>USD</td>
<td>20.00</td>
<td>20.00</td>
<td>0.00</td>
<td>7.13</td>
<td>14.02</td>
<td>34%</td>
</tr>
</tbody>
</table>

#### Key Dates (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Orig. Closing Date</th>
<th>Rev. Closing Date</th>
</tr>
</thead>
</table>

#### Cumulative Disbursements

![Cumulative Disbursements Graph](image)
### Restructuring History

There has been no restructuring to date.

### Related Project(s)

There are no related projects.