Mr. S.G. Dastidar  
Controller of Aid Accounts and Audit  
Department of Economic Affairs, Ministry of Finance  
5th Floor, ‘B’ Wing  
Janpath Bhawan, Janpath  
New Delhi, India 110 001

Dear Sir,

Re: IDA Financing 5033-IN (India: Uttar Pradesh Health Systems Strengthening Project)  
Additional Instructions: Disbursement

I refer to the Financing Agreement between India (the “Recipient”) and the International Development Association (the “Association”) for the above-referenced project, dated 2.11.2012. The Agreement provides that the Association may issue additional instructions regarding the withdrawal of the proceeds of financing 5033-IN (“Financing”). This letter (“Disbursement Letter”), as revised from time to time, constitutes the additional instructions.

The attached World Bank Disbursement Guidelines for Projects, dated May 1, 2006, (“Disbursement Guidelines”) (Attachment 1), are an integral part of the Disbursement Letter. The manner in which the provisions in the Disbursement Guidelines apply to the Financing is specified below. Sections and subsections in parentheses below refer to the relevant sections and subsections in the Disbursement Guidelines and, unless otherwise defined in this letter, the capitalized terms used have the meanings ascribed to them in the Disbursement Guidelines.

I. Disbursement Arrangements

(i) Disbursement Methods (section 2). The following Disbursement Methods may be used under the Financing:

- Reimbursement
- Advance (for the Category 1 only)

(ii) Disbursement Deadline Date (subsection 3.7). The Disbursement Deadline Date is 4 months after the Closing Date specified in the Financing Agreement. Any changes to this date will be notified by the Association.

II. Withdrawal of Financing Proceeds

(i) Authorized Signatures (subsection 3.1). An authorized signatory letter in the Form attached (Attachment 2) should be furnished to the Association at the address indicated below providing the name(s) and specimen signature(s) of the official(s) authorized to sign Applications:
(ii) Applications (subsections 3.2 - 3.3). Please provide completed and signed (a) applications for withdrawal, together with supporting documents and (b) applications for special commitments, together with a copy of the commercial bank letter of credit, to the address indicated below:

The World Bank
No. 11, Taramani Main Road
Taramani, Chennai - 600 113
India
Attention: Ms. Samvita R. Aritkatla, Finance Officer

(iii) Electronic Delivery (subsection 3.4) The Association may permit the Recipient to electronically deliver to the Association Applications (with supporting documents) through the Association’s Client Connection, web-based portal. The option to deliver Applications to the Association by electronic means may be effected if: (a) the Recipient has designated in writing, pursuant to the terms of subparagraph (i) of this Section, its officials who are authorized to sign and deliver Applications and to receive secure identification devices (“Tokens”) from the Association for the purpose of delivering such Applications by electronic means; and (b) all such officials designated by the Recipient have registered as users of Client Connection. If the Association agrees, the Association will provide the Recipient with Tokens for the designated officials. Following which, the designated officials may deliver Applications electronically by completing Form 2380, which is accessible through Client Connection (https://clientconnection.worldbank.org). The Recipient may continue to exercise the option of preparing and delivering Applications in paper form. The Association reserves the right and may, in its sole discretion, temporarily or permanently disallow the electronic delivery of Applications by the Recipient.

(iv) Terms and Conditions of Use of Tokens to Process Applications. By designating officials to accept Tokens and by choosing to deliver the Applications electronically, the Recipient confirms through the authorized signatory letter its agreement to: (a) abide by the Terms and Conditions of Use of Secure Identification Devices in connection with Use of Electronic Means to Process Applications and Supporting Documentation (“Terms and Conditions of Use of Tokens”) provided in Attachment 3; and (b) to deliver the Terms and Conditions of Use of Tokens to each such official and to cause such official to abide by those terms and conditions.

(v) Advances (sections 5 and 6).

- **Type of Designated Account (subsection 5.3):** Segregated
- **Currency of Designated Account (subsection 5.4):** USD
- **Financial Institution at which the Designated Account Will Be Opened (subsection 5.5):** Reserve Bank of India, Mumbai
- **Ceiling (subsection 6.1):** US$10 million.
III. Reporting on Use of Financing Proceeds

(i) Supporting Documentation (section 4). Supporting documentation should be provided with each application for withdrawal as set out below:

- For requests for Reimbursement:
  - Interim Financial Report in the form attached (Attachment 4);
  - The State Audit Report that provide the information of salary expenses

- For reporting eligible expenditures paid from the Designated Account:
  - Interim Financial Report in the form attached (Attachment 4); and

(ii) Frequency of Reporting Eligible Expenditures Paid from the Designated Account (subsection 6.3):
Six-Monthly.

IV. Special Instructions

For Category (2) “Salary and Allowance – DLI based disbursement”, reimbursement applications will be submitted annually, and must be supported by (i) the State Audit Report that provides salary expenses information, (ii) verification of DLI acceptable to the Bank.

V. Other Important Information


If you have not already done so, the Association recommends that you register as a user of the Client Connection website (https://clientconnection.worldbank.org). From this website you will be able to prepare and deliver Applications, monitor the near real-time status of the Financing, and retrieve related policy, financial, and procurement information. All Recipient officials authorized to sign and deliver Applications by electronic means are required to register with Client Connection before electronic delivery can be effected. For more information about the website and registration arrangements, please contact the Association by email at <clientconnection@worldbank.org>.

If you have any queries in relation to the above, please contact Junxue Chu, Senior Finance Officer at service account email address LOA-SAR@worldbank.org using the above reference.

Yours sincerely,

[Signature]
Authorized Signatory
Attachments
2. Form for Authorized Signatures

cc: Government of Uttar Pradesh
Secretariat Annex
Lucknow – 226001
Uttar Pradesh, India
THE WORLD BANK

DISBURSEMENT GUIDELINES FOR PROJECTS

MAY 2006
2. Disbursement Methods

2.1 The Bank establishes disbursement arrangements for an operation in consultation with the borrower and taking into consideration, *inter alia*, an assessment of the borrower’s financial management and procurement arrangements, the procurement plan and cash flow needs of the operation, and its disbursement experience with the borrower.

2.2 The Bank disburse proceeds from the Loan Account established for each loan, to or on the order of the borrower, using one or more of the disbursement methods set forth below, as determined by the Bank.

(a) *Reimbursement*: The Bank may reimburse the borrower for expenditures eligible for financing pursuant to the Loan Agreement ("eligible expenditures") that the borrower has prefinanced from its own resources.

(b) *Advance*: The Bank may advance loan proceeds into a designated account of the borrower to finance eligible expenditures as they are incurred and for which supporting documents will be provided at a later date (see section 5, "Designated Accounts").

(c) *Direct Payment*: The Bank may make payments, at the borrower’s request, directly to a third party (e.g., supplier, contractor, consultant) for eligible expenditures.

(d) *Special Commitment*: The Bank may pay amounts to a third party for eligible expenditures under special commitments entered into, in writing, at the borrower’s request and on terms and conditions agreed between the Bank and the borrower.

3. Withdrawal of Loan Proceeds

3.1 *Authorized Signatures*. Before loan proceeds may be withdrawn or committed from the Loan Account, the au-
3.5 **Minimum Value of Applications.** The Bank establishes a minimum value for Applications for reimbursement, direct payment, and special commitment. The Bank reserves the right not to accept Applications that are below such minimum value.

3.6 **Loan Disbursing Period.** The Bank processes Applications only after the Loan Agreement has been declared effective in accordance with the terms of the Loan Agreement. The expenditures for which the Applications are made must be:

(a) *paid* for (i) on or after the date of the Loan Agreement, or (ii) in the case of operations that permit retroactive financing, on or after the earlier date specified in the Loan Agreement for that purpose; and

(b) *incurred* on or before the closing date specified or referred to in the Loan Agreement ("Closing Date"), except as otherwise specifically agreed with the Bank.

3.7 The loan disbursing period ends on the final date established by the Bank for receipt by the Bank of applications for withdrawal and supporting documentation (the "Disbursement Deadline Date"). The Disbursement Deadline Date may be the same as the Closing Date, or up to four months after the Closing Date. Normally, to support orderly project completion and closure of the Loan Account, the Bank does not accept applications for withdrawal or supporting documentation received after the Disbursement Deadline Date. The borrower should promptly inform the Bank of any expected implementation delays or exceptional administrative issues before these dates. The Bank notifies the borrower of any exception that the Bank may make to the Disbursement Deadline Date.

3.8 **Disbursement Conditions.** If the Loan Agreement contains a disbursement condition for a specific expenditure category, the Bank will disburse loan proceeds for that category only after the disbursement condition has been fulfilled and the Bank has notified the borrower to this effect.
(c) *For applications for direct payments:* Records; and

(d) Any other supporting documentation that the Bank may request by notice to the borrower.

4.5 *Failure to Provide Audited Financial Statements.* If the borrower fails to provide any of the audited Financial Statements required in accordance with, and within the period of time specified in, the Loan Agreement, the Bank may at its discretion decide not to accept applications for withdrawal supported by Summary Reports, even if such reports are accompanied by Records.

5. **Designated Accounts**

5.1 The borrower may open one or more designated accounts into which the Bank may, at the borrower’s request, deposit amounts withdrawn from the Loan Account for the purpose of paying for eligible expenditures as they are incurred ("Designated Account"). Before the Bank authorizes establishment of a Designated Account, the borrower must have adequate administrative capability, internal controls, and accounting and auditing procedures to ensure effective use of the Designated Account.

5.2 The Bank may decide not to permit the use of Designated Accounts in new projects if the borrower has failed to refund undocumented advances in the Designated Account of any other loan to, or guaranteed by, the borrower within two months after the Disbursement Deadline Date for such loan.

5.3 **Type of Designated Account.** A Designated Account may be established in one of the two ways set out below, as appropriate for the operation concerned, as determined and notified by the Bank.
(d) be able to execute a large number of transactions promptly;
(e) be able to perform a wide range of banking services satisfactorily;
(f) be able to provide a detailed statement of the Designated Account;
(g) be part of a satisfactory correspondent banking network; and
(h) charge reasonable fees for its services.

5.6 The Bank reserves the right not to accept a financial institution for the opening and/or maintenance of a Designated Account if such institution has asserted or asserts a claim to set off, seize, or attach the proceeds of any Bank loan on deposit in a Designated Account maintained by it.

6. Terms and Conditions Applicable to Advances

6.1 Ceiling. The Bank notifies the borrower of the maximum amount of loan proceeds that may be on deposit in a Designated Account (the "Ceiling"). The Bank, at its discretion, may establish the Ceiling as either (a) a fixed amount, or (b) an amount that is adjusted from time to time during project implementation based on periodic forecasts of project cash flow needs.

6.2 Applications for Advances. The borrower may apply for an advance in an amount up to the Ceiling less the aggregate amount of those advances previously received by the borrower for which the borrower has not yet provided supporting documentation. Normally, to support orderly closure of the Loan Account, the Bank does not advance loan proceeds into the Designated Account after the Closing Date.

6.3 Frequency of Reporting Eligible Expenditures Paid from the Designated Account. The borrower reports on the use of loan proceeds advanced to the Designated Account
notification by the Bank, the borrower must promptly take the action requested:

(a) Provide evidence satisfactory to the Bank within a period specified by the Bank that the Excess Amount will be used to pay for eligible expenditures. If the evidence is not furnished within the time period specified, the borrower must promptly refund the Excess Amount to the Bank; or
(b) Refund the Excess Amount promptly.

7. Ineligible Expenditures

7.1 Ineligible Expenditures Generally. If the Bank determines that any amount of the loan was used to pay for an expenditure that is not eligible pursuant to the Loan Agreement ("ineligible expenditure"), the Bank may, at its discretion, require the borrower to take one of the two actions listed below. Upon notification by the Bank, the borrower must promptly take the action requested:

(a) Refund an equivalent amount to the Bank; or
(b) Exceptionally, provide substitute documentation evidencing other eligible expenditures.

7.2 Ineligible Expenditures Paid from the Designated Account. If the Bank determines that any payment out of the Designated Account was not justified by the evidence furnished to the Bank or was made for an ineligible expenditure, the Bank may, at its discretion, require the borrower to take one of the actions listed below. Upon notification by the Bank, the borrower must promptly take the action requested:

(a) Provide the additional evidence requested by the Bank;
(b) Deposit an equivalent amount into the Designated Account;
Attachment 2

Form of Authorized Signatory Letter
Controller of Aid Accounts and Audit
Department of Economic Affairs, Ministry of Finance
New Delhi, India 110 001

The World Bank
P.O. Box 416
New Delhi 110 001, India

Attention: Mr. Roberto Zagha
Country Director

Re: Financing No.5033-IN Inda: Uttar Pradesh Health Systems Strengthening Project

I refer to the Financing Agreement ("Agreement") between India (the "Recipient") and the International Development Association (the "Association"), dated ______, providing the above Financing. For the purposes of Section 2.03 of the General Conditions as defined in the Agreement, any [one] of the persons whose authenticated specimen signatures appear below is authorized on behalf of the Recipient to sign applications for withdrawal and applications for a special commitment under this Financing.

For the purpose of delivering Applications to the Association, [each] of the persons whose authenticated specimen signatures appears below is authorized on behalf of the Recipient, acting [individually] [jointly], to deliver Applications, and evidence in support thereof on the terms and conditions specified by the Association.

[This confirms that the Recipient is authorizing such persons to accept Tokens and to deliver the Applications and supporting documents to the Association by electronic means. In full recognition that the Association shall rely upon such representations and warranties, including without limitation, the representations and warranties contained in the Terms and Conditions of Use of Secure Identification Devices in connection with Use of Electronic Means to Process Applications and Supporting

1 Instruction to the Recipient: Stipulate if more than one person needs to sign Applications, and how many or which positions, and if any thresholds apply. Please delete this footnote in final letter that is sent to the Association.

2 Instruction to the Recipient: Stipulate if more than one person needs to jointly sign Applications, if so, please indicate the actual number. Please delete this footnote in final letter that is sent to the Association.

3 Instruction to the Recipient: Use this bracket if any one of the authorized persons may sign; if this is not applicable, please delete. Please delete this footnote in final letter that is sent to the Association.

4 Instruction to the Recipient: Use this bracket only if several individuals must jointly sign each Application; if this is not applicable, please delete. Please delete this footnote in final letter that is sent to the Association.

5 Instruction to the Recipient: Add this paragraph if the Recipient wishes to authorize the listed persons to accept Tokens and to deliver Applications by electronic means; if this is not applicable, please delete the paragraph. Please delete this footnote in final letter that is sent to the Association.
Documentation ("Terms and Conditions of Use of Tokens"), the Recipient represents and warrants to the Association that it will deliver to each such person a copy of the Terms and Conditions of Use of Tokens and will cause such persons to abide by those terms and conditions.]

This Authorization replaces and supersedes any Authorization currently in the Association records with respect to this Agreement.

[Name], [position]  Specimen Signature: __________________________

[Name], [position]  Specimen Signature: __________________________

[Name], [position]  Specimen Signature: __________________________

Yours truly,
/ signed /

[Position]
Terms and Conditions of Use of Secure Identification Devices in connection with Use of Electronic Means to Process Applications and Supporting Documentation

January 20, 2010

The World Bank (Bank)\(^1\) will provide secure identification devices (Tokens) to permit the Borrower\(^2\) to deliver applications for withdrawal and applications for special commitments under the Agreement(s) and supporting documentation (such applications and supporting documentation together referred to in these Terms and Conditions of Use as Applications) to the Bank electronically, on the terms and conditions of use specified herein.

A. Identification of Users.

1. The Borrower will be required to identify in a completed Authorized Signatory Letter (ASL) duly delivered to and received by the Bank each person who will be authorized to deliver Applications. The Bank will provide Tokens to each person identified in the ASL (Signatory), as provided below. The Borrower shall also immediately notify the Bank if a Signatory is no longer authorized by the Borrower to act as a Signatory.

2. Each Signatory must register as a user on the Bank’s Client Connection (CC) website (https://clientconnection.worldbank.org) prior to delivery of Tokens. Registration on CC will require that the Signatory establish a CC password (CC Password). The Signatory shall not reveal his/her CC Password to anyone or store or record the CC Password in written or other form. Upon registration as a CC user, the Signatory will be assigned a unique identifying account name.

B. Distribution, Initialization and Return of Tokens.

1. The Bank will physically deliver a Token to each Signatory in a manner to be determined by and satisfactory to the Bank.

2. At the time of delivery of a Token to a Signatory, the Signatory will receive a copy of these Terms and Conditions of Use for purposes of initializing the Token.

3. The Bank will verify that the Token, Temporary Password and Terms and Conditions of Use have been duly delivered to and received by the CC User.

4. Promptly upon receipt of the Token and Terms and Conditions of Use, the Signatory will access CC using his/her account name and CC Password and register his/her Token and set a personal

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\(^1\) “Bank” includes IBRD and IDA.

\(^2\) “Borrower” includes the borrower of an IBRD loan, IDA credit, or Project Preparation Facility advance and the recipient of a grant.
identification number (PIN) to be used in connection with the use of his/her Token, after which the Token will be initialized for use by the Signatory exclusively for purposes of delivering Applications. Upon initialization of the Token, the Signatory will be a “Token User”. The Bank will maintain in its database a user account (Account) for each Token User for purposes of managing the Token of the Token User. Neither the Borrower nor the Token User will have any access to the Account.

5. Prior to first use of the Token by the Token User for delivering Applications, the Borrower shall ensure that the Token User has received training materials provided by the Bank in use of the Token.

6. Tokens shall be promptly returned to the Bank upon request of the Bank.

C. Management of Tokens.

1. Tokens will remain the property of the Bank.

2. Use of the Token is strictly limited to use in the delivery of Applications by the Token User in the manner prescribed by the Bank in the Agreement(s) and these Terms and Conditions. Any other use of the Token is prohibited.

3. The Bank assumes no responsibility or liability whatsoever for any misuse of the Token by the Token User, other representatives of the Borrower, or third parties.

4. The Borrower undertakes to ensure, and represents and warrants to the Bank (such representation and warranty being expressly relied upon by the Bank in delivery of a Token to each Token User) that each Token User is provided, understands and will abide by, these Terms and Conditions of Use, including without limitation the following:

   Security

4.1. The Token User shall not reveal his/her PIN to anyone or store or record the PIN in written or other form.

4.2. The Token User shall not allow anyone else to utilize a Token to deliver an Application to the Bank.

4.3. The Token User shall always logout from CC when not using the system. Failure to logout properly can create a route into the system that is unprotected.

4.4. If the Token User believes a third party has learned his/her PIN or has lost his/her Token he/she shall immediately notify clientconnection@worldbank.org.

4.5. The Borrower shall immediately notify the Bank at clientconnection@worldbank.org of any lost, stolen or compromised Tokens, and take other reasonable steps to ensure such Tokens are disabled immediately.
Care of Tokens

4.6. Tokens contain delicate and sophisticated instrumentation and therefore should be handled with due care, and should not be immersed in liquids, exposed to extreme temperatures, crushed or bent. Also, Tokens should be kept more than five (5) cm from devices that generate electromagnetic radiation (EMR), such as mobile phones, phone-enabled PDAs, smart phones and other similar devices. Tokens should be carried and stored separate from any EMR device. At close range (less than 5 cm), these devices can output high levels of EMR that can interfere with the proper operation of electronic equipment, including the Token.

4.7 Without derogating from these Terms and Conditions of Use, other technical instructions on the proper use and care Tokens are available at http://www.rsa.com.

5. Replacement

5:1. Lost, damaged, compromised (in terms of 4.5, above) or destroyed Tokens will be replaced at the expense of the Borrower.

5.2. The Bank reserves the right, in its sole discretion, not to replace any Token in the case of misuse, or not to reactivate a Token User’s Account

6. Reservation of Right to disable Token

6.1. The Borrower shall reserve the right to revoke the authorization of a Token User to use a Token for any reason.

6.2. The Bank reserves the right, in its sole discretion, to temporarily or permanently disable a Token, de-activate a Token User’s Account or both.
Attachment 4

Format 1

Report for the period ended on ____________

(Amount in Rs Lakhs)

<table>
<thead>
<tr>
<th>Particulars</th>
<th>For the Quarter</th>
<th>Cumulative</th>
<th>Forecast for next 6 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening Balance (A)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receipts (budgetary allocation)</td>
<td></td>
<td></td>
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<tr>
<td>Govt. of Uttar Pradesh</td>
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<tr>
<td>Other Receipts/ Income</td>
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<td></td>
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<tr>
<td>Total Receipts (B)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Sources (C = A + B)</td>
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<tr>
<td>Expenditures by Component</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.0 Strengthening management &amp; accountability systems</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>1.1 Introducing strategic planning function</td>
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<tr>
<td>1.2 Improve use of data for program management</td>
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<tr>
<td>1.3 Strengthening accountability in FM, Proc., SCM systems</td>
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<tr>
<td>1.4 Introducing &amp; strengthening social accountability &amp; provider incentives</td>
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<tr>
<td>2.0 Improving quality assurance and private sector engagement</td>
<td></td>
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<tr>
<td>2.1 Service quality improvement and supporting regulatory environment</td>
<td></td>
<td></td>
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<tr>
<td>2.2 Improving quality of service delivery to enable accreditation</td>
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<tr>
<td>2.3 Contracting with private sector to improve quality of service delivery</td>
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<tr>
<td>2.4 Availability of Human Resources</td>
<td></td>
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<tr>
<td>Total Expenditures (D)</td>
<td></td>
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<tr>
<td><strong>Advances to Suppliers/Others</strong></td>
<td></td>
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<tr>
<td><strong>Total Advances (E)</strong></td>
<td></td>
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<tr>
<td><strong>Less: Recovery/Adjustment of Advances (F)</strong></td>
<td></td>
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<tr>
<td><strong>Net Advances (G = E - F)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Uses (H = D + G)</strong></td>
<td></td>
<td></td>
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<tr>
<td><strong>Closing Balance (denotes available budget allocation) (I = C - H)</strong></td>
<td></td>
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</tr>
</tbody>
</table>

Note: Closing Balance will be as per Project Books of Account, as on date of the report

Signed:
Date:
Uttar Pradesh Health Systems Strengthening Project
Interim Financial Reports (semi-annual) Format - 2

Report for the period ended on ________________

<table>
<thead>
<tr>
<th>Expenditure by State</th>
<th>For the Quarter</th>
<th>Cumulative</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Year till date</td>
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<tr>
<td></td>
<td></td>
<td>Project till date</td>
</tr>
<tr>
<td>PSU (Lucknow)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospitals (Project activities)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Expenditures</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(Amount in Rs Lakhs)

Signed:
Dated:
Uttar Pradesh Health Systems Strengthening Project
Interim Financial Reports (semi annual) Format - 3
World Bank Funds requirement (excluding DLIs)

Report for the period ended on ________________

(Amount in Rs Lakhs)

| Bank Funds received till date | I |
| Total Project Uses till date   | II |
| World Bank Share @ 85% of II above | III |

Notes:
Total Project Uses till date 'II', will be the same as Total Uses 'H' as per Project Report Format I, Column 4

Signed:
Dated:
## Uttar Pradesh Health Systems Strengthening Project

### Interim Financial Reports (semi annual) Format - 4

**Payments made against Contracts Subject to Prior Review**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>Amount (Rs Lakhs)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

(Amount in Rs Lakhs)

Signed:
Dated:
# Performance against Disbursement Linked Indicators

**Report for the Financial Year ended on _____________**

<table>
<thead>
<tr>
<th>Indicator Description</th>
<th>Achievement</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Percentage of districts using the personnel information system for paying salaries of health workers</td>
<td></td>
</tr>
<tr>
<td>2. Percentage of districts with completed and published facility-based report cards detailing national health programs indicators and facility-level performance data</td>
<td></td>
</tr>
<tr>
<td>3. Percentage reduction in procurement cycle time</td>
<td></td>
</tr>
<tr>
<td>4. Percentage of Primary Health Centers participating in the social accountability pilots for which a service delivery assessment has been completed and at least one corrective action by government is verified by the community</td>
<td></td>
</tr>
<tr>
<td>5. Percentage of hospitals under the accreditation program that annually produce data and monitor: service productivity, efficiency, quality, patient satisfaction, and grievance registration and redressal</td>
<td></td>
</tr>
<tr>
<td>6. Number of facilities using non-clinical service contracts (outsourcing to the private sector for housekeeping and laboratory services) in which a portion of payments are linked to quantifiable performance indicators</td>
<td></td>
</tr>
<tr>
<td>7. Percentage of hospitals under the accreditation program that have been certified for pre-entry level accreditation</td>
<td></td>
</tr>
</tbody>
</table>

Based on the above we claim a sum of US$ ______ as disbursement for the Financial Year

Note: Above should be filled in as yes/ no with reference to the relevant supporting documents

Signed:  
Dated: 
### Expenditure Summary by Categories

**For the period ended ...**

<table>
<thead>
<tr>
<th>Disbursement Category</th>
<th>Eligible %</th>
<th>Expenditure for Documentation (for the reporting period)</th>
<th>Expenditure for Documentation (Cumulative)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>INR</td>
<td>USD</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(1) Works, goods, services, training and operating costs</td>
<td>85%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(2) salary and allowance - DLI based disbursement</td>
<td></td>
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<tr>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Total</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

Add: Advance (ceiling of USD 10 million) paid to the Project

**Total**

Signed:

Dated:
Cleared with and cc: Juan Carlos Alvarez (LEGES)
Vikram Rajan (SASDA)