



## Armenia Social Protection Administration II Project (P146318)

EUROPE AND CENTRAL ASIA | Armenia | Social Protection & Labor Global Practice |  
IBRD/IDA | Investment Project Financing | FY 2014 | Seq No: 7 | ARCHIVED on 07-Nov-2017 | ISR29897 |

Implementing Agencies: REPUBLIC OF ARMENIA, Ministry of Labor and Social issues

### Key Dates

#### Key Project Dates

Bank Approval Date:24-Mar-2014

Effectiveness Date:29-Oct-2014

Planned Mid Term Review Date:28-Apr-2017

Actual Mid-Term Review Date:15-Sep-2017

Original Closing Date:31-Dec-2018

Revised Closing Date:31-Dec-2018

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The proposed Project Development Objectives (PDOs) are to (i) improve social protection service delivery and (ii) strengthen analytical and monitoring and evaluation functions of the agencies delivering social protection benefits and services.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

### Components

Name

Roll-Out of Integrated Social Protection Service Delivery:(Cost \$14.30 M)

Support the Implementation of the New Employment Strategy by the Government:(Cost \$2.20 M)

Modernization of the Pension System:(Cost \$0.90 M)

Strengthen MLSI Analytical Capacity and Monitoring and Evaluation Systems:(Cost \$1.10 M)

Project Management:(Cost \$1.30 M)

Unallocated:(Cost \$1.40 M)

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Moderately Satisfactory	● Moderately Satisfactory
Overall Implementation Progress (IP)	● Moderately Satisfactory	● Moderately Unsatisfactory



Overall Risk Rating

● Substantial

● Substantial

## Implementation Status and Key Decisions

Additional implementation delays have been recorded in 2017 due to the Government's fiscal consolidation efforts which resulted in cancelling/stopping of some of the existing civil works contracts and delayed the signing of new civil works contracts. Consequently, the civil works are ongoing in only 6 future Integrated Social Protection Centers (ISPCs), out of 37 originally planned to be established under the project. The Government decided to drop all the activities under the project's employment component. The Ministry of Labor and Social Affairs is to submit a detailed plan for remaining ISPC project sites to be renovated/constructed and become operational under the project by October 30, 2017. Once such a plan is received and reviewed, the World Bank will be able to advise if the project should be restructured and extended.

















## Risks

### Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Substantial	● Substantial
Macroeconomic	--	● Substantial	● Substantial
Sector Strategies and Policies	--	● Moderate	● Moderate
Technical Design of Project or Program	--	● Substantial	● Substantial
Institutional Capacity for Implementation and Sustainability	--	● Substantial	● Substantial
Fiduciary	--	● Substantial	● Substantial
Environment and Social	--	● Low	● Low
Stakeholders	--	● Low	● Low
Other	--	--	--
Overall	--	● Substantial	● Substantial

## Results

### Project Development Objective Indicators

▶ Client participation costs of receiving benefits and services of ISPCs. (for FBP) (Number, Custom)



	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3,026.00	3,026.00	3,026.00	2,476.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

#### Comments

Data for this indicator has so far been obtained from the UNICEF survey. Given that UNICEF will no longer conduct the related survey, it was agreed to include the question on client participation costs in the Integrated Living Conditions Survey that will be carried out by the national Statistical Office.

#### ► Client satisfaction with benefits and services received through ISPCs (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	ISPCs being piloted - clients unaware of new services	89% satisfied	89% satisfied	Almost all clients satisfied
Date	01-Jan-2014	31-Dec-2016	31-Dec-2016	30-Jun-2018

#### Comments

No update since the last ISR.

#### ► Number of relevant external databases from which ISPC social workers can obtain/check necessary information on-line (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	5 piloted programs	41 programs	41 programs	Develop monitoring passports and indicators for all MSLI programs financed from the state budget; Develop electronic system (receiving reports for all indicators) Almost all clients satisfied



Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018
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## Overall Comments

## Intermediate Results Indicators

## ▶ Number of ISPC facilities refurbished/constructed and equipped (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	37.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

## Comments

Civil works ongoing in 6 future ISPCs. Procurement of the civil works for 2 additional ISPCs in progress.

## ▶ Number of ISPCs fully operational (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	37.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018



► Number of relevant external databases from which ISPC social workers can obtain/check necessary information on-line. (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1.00	2.00	2.00	4.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

► Number of participants involved in the Program for Youth Without Education and Skills (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	700.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

Comments

This indicator cannot be achieved since the employment component has been dropped. The indicator will be deleted if the project will be restructured.

► Number of participants involved in Start-up Small Businesses Program (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	700.00
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

Comments

This indicator cannot be achieved since the employment component has been dropped. The indicator will be deleted if the project will be restructured.



► Number of participants within professional orientation system (general education, tertiary education and ISPCs) who make use of professional orientation services) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	52.00	354.00	451.00	1,402.00
Date	01-Jan-2014	31-Dec-2016	30-Jun-2017	30-Jun-2018

► Supervision and control method applied in SSSS (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Ad hoc supervision and control of eligibility, insured service periods, pension level and other pension requests.	Ad hoc supervision and control of eligibility, insured service periods, pension level and other pension requests	Ad hoc supervision and control of eligibility, insured service periods, pension level and other pension requests	Supervision and control of eligibility, insured service periods, pension level and other pension requests conducted on risk identification basis
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

► Number of SSSS certified staff using electronic pension information system (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	355.00	400.00
Date	01-Jan-2014	--	24-Oct-2017	31-Dec-2018



► Methodology for collection of qualitative data developed (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Methodology for collection of qualitative data not in place	Methodology for collection of qualitative data not in place	Methodology for collection of qualitative data not in place	Methodology fully integrated in the M&E system of the MLSI
Date	01-Jan-2014	31-Dec-2016	24-Oct-2017	30-Jun-2018

Comments

Consultant submitted the first interim report containing information on ME qualitative indicators for 14 social protection programs.

► Direct project beneficiaries (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	507,345.00	530,252.00	522,822.00	507,345.00
Date	01-Jan-2012	29-Nov-2016	13-Sep-2017	30-Jun-2018

Comments

Number of pensioners

▲ Female beneficiaries (Percentage, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	301,885.00	314,522.00	309,298.00	301,885.00



► Direct project beneficiaries (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	96,309.00	106,168.00	105,690.00	96,309.00
Date	02-Jan-2012	29-Nov-2016	31-Aug-2017	30-Jun-2018

Comments  
Families receiving FBP

► Direct project beneficiaries (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	10,088.00	96,008.00	90,282.00	0.00
Date	03-Feb-2014	29-Nov-2016	01-Aug-2017	30-Jun-2018

Comments  
Job seekers,

▲ Female beneficiaries (Percentage, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	6,648.00	62,660.00	58,873.00	0.00

Overall Comments

## Data on Financial Performance



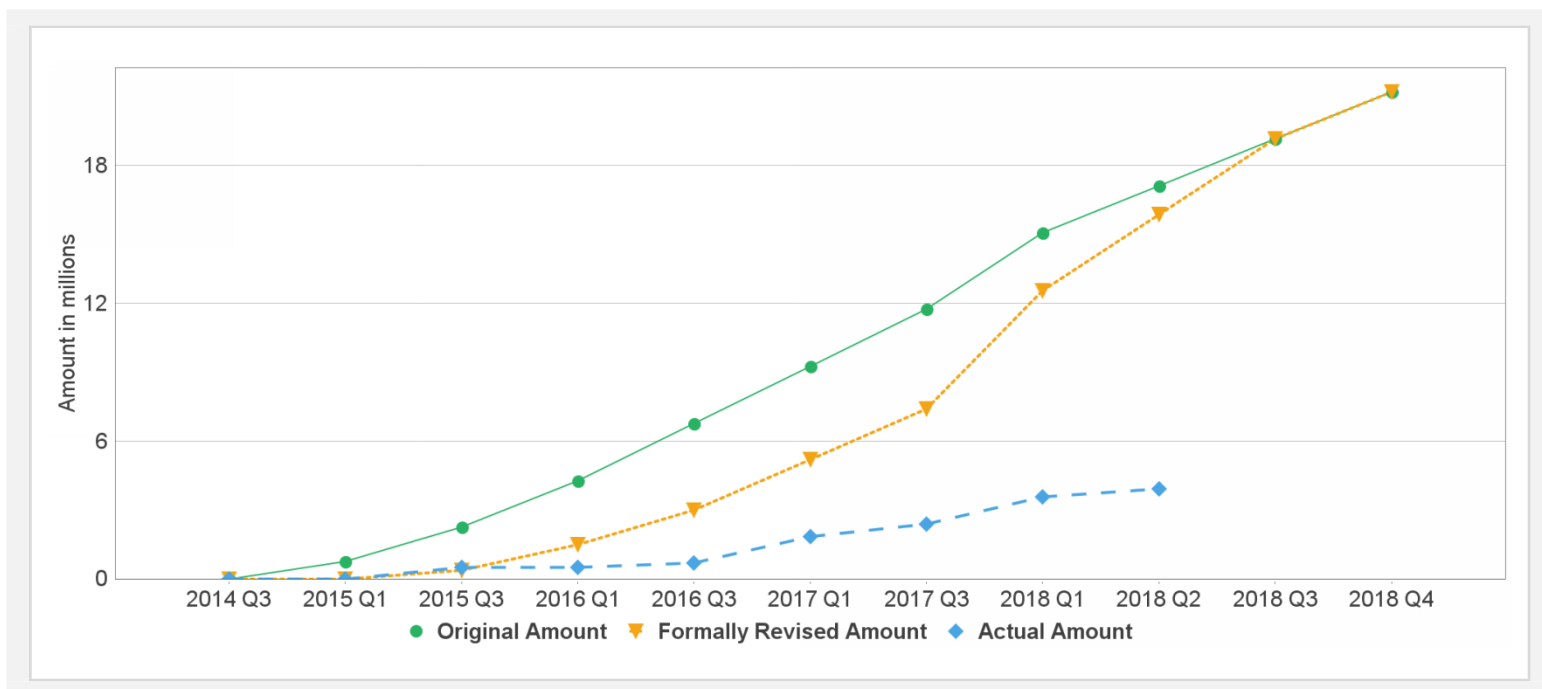
**Disbursements (by loan)**

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P146318	IDA-53980	Effective	USD	21.20	21.20	0.00	3.91	15.63	18%

**Key Dates (by loan)**

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P146318	IDA-53980	Effective	24-Mar-2014	23-May-2014	29-Oct-2014	31-Dec-2018	31-Dec-2018

**Cumulative Disbursements**



**Restructuring History**

There has been no restructuring to date.

**Related Project(s)**

There are no related projects.



