Project Information Document/Integrated Safeguards Data Sheet (PID/ISDS)

Concept Stage | Date Prepared/Updated: 04-Nov-2016 | Report No: PIDISDSC20522
Proposed Development Objective(s)

The post-conflict situation in Sarajevo and across Bosnia and Herzegovina was indeed dire. On top of the killed and wounded, half the population was displaced, and 10 percent of the population was still under arms. The country, still covered with unexploded mines, was seething with anger.

Damage assessments began to tell a sorry story: an untold number of houses completely destroyed or damaged; three quarters of schools either destroyed or used for other purposes; one third of hospitals destroyed; almost half of industrial plant destroyed; electricity production down to 10 percent of pre-war levels.

In addition to the immense costs to life and property, the economic challenge was formidable. GDP was estimated at 20 percent of pre-war levels and, while the Dayton Agreement did bring about peace, the country was left with one of the most complicated governing arrangements in the world.

Where to start? Where to mobilize financing? What about World Bank membership for this country? The first thing to do, we realized, was to establish a strong presence on the ground and to interact with the local people. That was my first priority.

And we needed a space. The first World Bank office in Sarajevo was really just a suitcase in a hotel room—filled with notepaper, envelopes, a computer, a cell phone, and pens and pencils. Then, the Bosnia and Herzegovina Central Bank offered us a room. Later, we rented some floors in a commercial building.

Financing (in USD Million)

<table>
<thead>
<tr>
<th>Financing Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>International Bank for Reconstruction and Development</td>
<td>0.55</td>
</tr>
<tr>
<td><strong>Total Project Cost</strong></td>
<td><strong>1.00</strong></td>
</tr>
</tbody>
</table>
Environmental Assessment Category
B-Partial Assessment

Concept Review Decision

**Note to Task Teams:** End of system generated content, document is editable from here.

Other Decision (as needed)

Drinking water is a whole other ball of wax:

Access exists by provision or by purchase of water as a service or as products (purchased discrete units), or, in some cases by procurement of water in its natural state.

In terms of drinking water only, almost everything boils down to whatever is wrong in the service delivery model.

**B. Introduction and Context**

Country Context
Looking at the systemic issues behind provision can give some real insights regarding reasons for past failure and hope for future success. These can include:
- the technical and hydraulic,
- the political administration and political will,
- affordability, financing, funding, cost recovery and tax base issues

Sectoral and Institutional Context
This is why I think the World Bank should move its drinking water policy towards the Service Delivery Approach because access to water is a function of governance and the service delivery model (provision, affordable purchase, regulated markets, and responsive governments).

Relationship to CPF

Communicating the nuances of scarcity and access in the water sector that exist at different scales and with critically different water products/services is a major challenge.

While the Average Joe off the street can riff on cliches of "Water is the Next Oil" or of some major Water Wars to happen, this is largely hyperbole.

Implicit in the scarcity message of the "Global Water Crisis" is a Malthusian notion of not enough water for too many people. Unfortunately, potable water is neither equally spread across the earth nor equally meted /rationed out to the planet's 7 plus billion people.
C. Proposed Development Objective(s)

Note to Task Teams: The PDO has been pre-populated from the datasheet for the first time for your convenience. Please keep it up to date whenever it is changed in the datasheet.

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Key Results (From PCN)

The sad reality is a case of misallocation and mismanagement at the IWRM scale and of lack of access to drinking water at local scales - in cities and in rural areas.

Don't get me wrong- regional water scarcity certainly exists, but this is where IWRM and its political and economic tools should be mitigating this.

D. Concept Description

Note to Task Teams: The following sections are system generated and can only be edited online in the Portal.

SAFEGUARDS

A. Project location and salient physical characteristics relevant to the safeguard analysis (if known)
B. Borrower’s Institutional Capacity for Safeguard Policies

C. Environmental and Social Safeguards Specialists on the Team

D. Policies that might apply

<table>
<thead>
<tr>
<th>Safeguard Policies</th>
<th>Triggered?</th>
<th>Explanation (Optional)</th>
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</thead>
<tbody>
<tr>
<td>Environmental Assessment OP/BP 4.01</td>
<td>No</td>
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</tr>
<tr>
<td>Natural Habitats OP/BP 4.04</td>
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<td>Forests OP/BP 4.36</td>
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<td>Pest Management OP 4.09</td>
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<td>Physical Cultural Resources OP/BP 4.11</td>
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<td>Indigenous Peoples OP/BP 4.10</td>
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<td>Involuntary Resettlement OP/BP 4.12</td>
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</tr>
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<td>Safety of Dams OP/BP 4.37</td>
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<tr>
<td>Projects on International Waterways OP/BP 7.50</td>
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<td></td>
</tr>
<tr>
<td>Projects in Disputed Areas OP/BP 7.60</td>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>

E. Safeguard Preparation Plan

Tentative target date for preparing the Appraisal Stage PID/ISDS

Dec 08, 2016

Time frame for launching and completing the safeguard-related studies that may be needed. The specific studies and their timing should be specified in the Appraisal Stage PID/ISDS

Right away, we cried out to HQ to send us the staff to get us fully up and running. Thankfully, the response was immediate and effective. Managers in Washington agreed that, given the complex situation and urgency, it was important for key staff to be on the ground quickly.

And so the "Suitcase Bank" quickly transformed into a vibrant office of 45 staff, half of whom were locally hired and the other half expatriated. The World Bank was now ready to start operations in Bosnia and Herzegovina, and our immediate task was to support the design and implementation of the country's reconstruction program.
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