This Administration Agreement is concluded under Direct Management in the context of the Framework Agreement between the World Bank Group and the European Commission which sets the general conditions for this Agreement. The Framework Agreement shall be applicable and form an integral part of the Administration Agreement for the Trust Fund.

1. The International Bank for Reconstruction and Development (the "Bank") acknowledges that the European Commission (the "Donor", and together with the Bank, the "Parties" and each a "Party") agrees to provide the sum of two hundred and ninety-eight thousand five hundred and one Euro (€ 298,501) (the "Contribution") for the Part II Europe 2020 Programmatic Single-Donor Trust Fund, TF072839 (the "Trust Fund") in accordance with the terms of this Administration Agreement.

The estimated total budget of the Trust Fund is two hundred and ninety-eight thousand five hundred and one Euro (€ 298,501). The indicative budget set out in Annex 5 shall be used for monitoring purpose only and shall not be binding.

2. The Contribution shall be used to finance the activities set forth in the "Part II Europe 2020 Programmatic Single-Donor Trust Fund Description" attached hereto as Annex 1, and shall be administered by the Bank on behalf of the Donor in accordance with the terms of this Administration Agreement, including the "Standard Provisions" attached hereto as Annex 2 and "Governance" attached hereto as Annex 3.

Expected results of the Trust Fund and corresponding indicators (including baselines, result goals and sources of data) are set out in Annex 4.

The Implementation period started on March 27, 2017.

3. The Donor shall deposit the Contribution in accordance with the following schedule and in the currency specified in Section 1 above ("Contribution Currency") into such bank account designated by the Bank (each amount deposited hereinafter referred to as an "Installment") upon submission of a payment request by the Bank:

(A) Promptly following countersignature – € 119,400
(B) € 179,101 subject to the disbursement of 70% of the preceding installment.

The period for payment of further instalments shall be 60 days.
The period for payment of the balance shall be 60 days.

4. When making any deposit, the Donor shall instruct its bank to include in its deposit details information (remittance advice) field of its SWIFT deposit message, information indicating: the amount deposited, that the deposit is made by the Donor for TF072839 (the Part II Europe 2020 Programmatic Single-Donor Trust Fund), the Commission internal reference number and the date of the Administration Agreement, the name of the project for which the funds are intended, the name of the Commission department responsible for the Trust Fund and the date of the deposit (the "Deposit Instructions"). In addition, the Donor shall provide a copy of
the Deposit Instructions to the Bank’s Accounting Trust Funds Division by e-mail sent to tfremitadvice@worldbank.org or by fax sent to +1 (202) 614-1315.

5. Except with respect to the Deposit Instructions, any notice, request or other communication to be given or made under this Administration Agreement shall be in writing and delivered by mail, fax or e-mail to the respective Party’s address specified below or at such other address as such Party notifies in writing to the other Party from time to time:

For the Bank (the “Bank Contact”):

Arup Banerji  
Regional Director  
European Union  
World Bank Group  
Tel: + 32-2-504-0994  
Abanerji@worldbank.org

For the Donor (the “Donor Contact”):

Mrs Mary McCarthy  
Director  
European Commission, Structural Reform Support Service  
Rue de la Loi, 200  
Tel: +32-2-299-0042  
E-mail: Mary.McCarthy@ec.europa.eu

6. In the event any amounts are to be returned to the Donor under this Administration Agreement, the Bank shall transfer such amounts to the Donor, unless otherwise agreed with the Bank.

7. All annexes hereto and the Framework Agreement between the World Bank Group and the European Commission constitute an integral part of this Administration Agreement, whose terms taken together shall constitute the entire agreement and understanding between the Donor and the Bank. In the event of any inconsistency, the Framework Agreement prevails over the Administration Agreement and the Administration Agreement prevails over its Annexes. Unless otherwise specified in an annex hereto, this Administration Agreement may be amended only by written amendment between the Bank and the Donor.

8. The measures taken to identify the EU as a source of financing shall be in accordance with Attachment 4 of the Framework Agreement.
9. Each of the Parties represents, by confirming its agreement below, that it is authorized to enter into this Administration Agreement and act in accordance with these terms and conditions. The Parties are requested to sign and date this Administration Agreement, and upon possession by the Bank of this fully signed Administration Agreement, this Administration Agreement shall become effective as of the date of the last signature.

INTERNATIONAL BANK FOR RECONSTRUCTION AND DEVELOPMENT

By: [Signature]
Name: Arup Banerji
Title: Regional Director, European Union
Date: May 4, 2017

EUROPEAN UNION represented by the EUROPEAN COMMISSION

By: [Signature]
Name: Mary McCarthy
Title: Director, European Commission, Structural Reform Support Service
Date: 08.05.2017
PART II EUROPE 2020 PROGRAMMATIC SINGLE-DONOR TRUST FUND

DESCRIPTION

This Annex shall be applicable to and form an integral part of the Administration Agreement for the Trust Fund between the Bank and the Donor.

1. Objectives

The objectives of the Trust Fund are:

The European Commission and the Bank share a common objective of building competitive and sustainable economies and reducing poverty and social exclusion – goals of the Europe 2020 Agenda which is built on three pillars of smart, sustainable and inclusive growth. The European Commission and the Bank concur that direct interaction is beneficial to both institutions and through them to the beneficiary countries. This applies particularly to the provision of analytical, advisory and knowledge services and technical assistance.

The European Commission has expressed an interest in ensuring that the Bank continues to provide technical assistance in the framework of the Trust Fund in furtherance of the common objective set forth above.

2. Activities

The specific objectives and description of the activities are:

The European Commission has expressed an interest in ensuring that the Bank provides technical assistance in the framework of the Trust Fund with the specific objective of assisting the Government of Croatia (GoC) to undertake reforms that improve the business environment with particular attention to setting the foundations for a modern, electronic, centralized and up to date registry unifying data on all business entities operating in Croatia. The Activities to be financed by the Trust Fund, in support of the objective above, and of which the Bank has implementation responsibility, are described below.

Croatia's business environment suffers from a number of shortcomings that entrepreneurs experience in the day-to-day running of their business operations. Some of the key challenges include: regulatory instability; high administrative burden; low transparency and predictability in the working of administrative bodies; and long judicial proceedings.

The 11th thematic objective of the Partnership Agreement between Croatia and the EU envisaged the strengthening of institutional capacities and efficient public administration and it highlighted Croatia's burdening regulatory framework and complex administrative procedures, which limit the potential for economic development and competitiveness, burden foreign investments and business operations and diminish citizens' trust in public administration and the efficiency of the judiciary.
In view of the above, the Bank will contribute to the GoC’s efforts on the abovementioned aspects by working with the Agency for Investments and Competitiveness (AIC) in reviewing the current business entry regime and preparing an analysis of policy options and recommendations and action plan of reform that will be essential for the GoC to achieve its goal of moving towards a more streamlined and simplified business entry regime.

The following outputs will be delivered by the Bank:

**Component A – Methodology Development**

**A.1. Diagnostics**

(a) The Bank will prepare a diagnostics report based on its assessment of Croatia’s: current legal framework, including analysis of EU Directives in this area; institutional framework; information and communications technology (ICT); human resources; implementation gap between *de jure* and *de facto* status; and inventory of government programs/strategies/donor support in the area of business environment. The Bank will also analyze stakeholders that keep registers with information on business entities and identify all other users of business registers.

**Outputs/deliverables**

Diagnostics Report.

**A.2 Data Collection**

(a) As a basis for analysis the Bank will prepare electronic questionnaires and perform survey interviews with stakeholder agencies that collect and register information on businesses, as well as business registry users. The information will include an overview of data collected by the various registries/agencies and any apparent overlap between their data. Based on the outcome of the survey, the Bank will prepare a data collection report outlining the results.

(b) The Bank will organize, in cooperation with the GoC, counterpart dialogue and consultation sessions with stakeholders/representative organizations and private sector representatives to validate the diagnostic findings and data.

**Outputs/deliverables**

Data Collection Report outlining data collection results

**Component B. Analysis and Recommendations**

**B.1 Analysis**

(a) The Bank will prepare an analysis report on the policy options for reforming the business entry regime by identifying feasible policy options for reform based on implementing and functional criteria, including: pros and cons for each policy option; institutional or legal changes needed, if any; ICT framework needed; start-up and operational costs; compliance costs for businesses; cost-effectiveness and sustainability at the national level.
B.2 Recommendations

The Bank will prepare a time-bound and operational Recommendations Report and Action Plan ("Action Plan") that includes:

(i) identification of preferred policy reform options based on the analysis stage and in consultation with the authorities, with a corresponding new regulatory framework and quality control mechanisms;
(ii) proposal for feasibility of consolidation/integration of business registries, and specifications for a suitable ICT platform; and
(iii) proposal for possible mechanisms of quality control for the preferred reform policy option.

The Action Plan, upon approval by the GoC, will serve as the basis for legislative and operational implementation of the reforms.

The recommendations in the Action Plan should be in line with European benchmarking and as a minimum with the following principles:

- the creation of a unified centralized electronic business register for Croatia;
- streamlining data requirements for each class of business to European benchmarks;
- minimization of the adjudicative aspect of registration, making it a largely administrative function; and
- striving to create a unique identifying number for each business that will serve government needs.

The Bank will organize awareness raising events and activities aimed at strengthening the capacity of key stakeholders through sharing of good practice experience in business entry in the European countries (e.g. Sweden, Norway, Ireland). Among these activities are:

(i) the participation of key stakeholders in the annual ECRF Business Registries conference in June 2017 as an opportunity to learn about the state-of-the-art business entry/business registries, as well as side meetings with business registries whose experience is of particular relevance to Croatia;
(ii) formation of 2-3 focus groups with key stakeholders (relevant government agencies as well as private sector associations and firms) to gather feedback and input; and
(iii) a high level event upon endorsement by the GoC of a preferred option for reform. The event will serve to gather all stakeholder agencies/registries and discuss/agree upon the Action Plan of reforms. These include the Ministry of Economy Entrepreneurship and Crafts, Ministry of Justice, Ministry of Finance, FINA, Commercial Courts, HITRO, and the Chamber of Commerce, as well as private sector representatives.
Outputs/deliverables

- Recommendations Report and Action Plan
- Awareness-raising event

Indicative Outputs and Timeline

<table>
<thead>
<tr>
<th>Indicative Timeline</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Q1</td>
</tr>
<tr>
<td><strong>A Methodology Development</strong></td>
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</tr>
<tr>
<td>A.1 Diagnostics</td>
<td>✓</td>
</tr>
<tr>
<td>A.2 Data Collection</td>
<td></td>
</tr>
<tr>
<td><strong>B. Analysis and Recommendations</strong></td>
<td></td>
</tr>
<tr>
<td>B.1. Analysis</td>
<td></td>
</tr>
<tr>
<td>B.2. Recommendations</td>
<td></td>
</tr>
</tbody>
</table>

3. **Eligible Expenditures**

3.1 For Bank-executed activities, the Trust Fund funds may be used to finance:

(a) Staff and individual consultant services;
(b) Cost of travel;
(c) Cost of workshop; and
(d) Other services including translation.

4. **Taxes**

4.1 The foregoing activities and categories of expenditures may include the financing of taxes in accordance with the Bank’s applicable policies and procedures.

5. **Program Criteria**

5.1 Activities are to be financed in accordance with the following program criteria:

The Trust Fund is established to enable the European Commission and the Bank to continue to collaborate and exchange experience and expertise on a number of themes under all three pillars of the Europe 2020 Agenda of smart, sustainable and inclusive growth. The express purpose of this Trust Fund is to allow the European Commission to avail itself of the Bank’s technical assistance and analytical and policy capacity for the purpose of pursuing the goals of Europe 2020. The three pillars of Europe 2020 are broadly in line with the objectives and strategies adopted in the Europe and Central Asia Region of the World Bank Group. All activities that are in pursuance of these three pillars are eligible to be financed and implemented under this Trust Fund.

6. **Retroactive Financing**

6.1 The Trust Fund funds may be used to retroactively finance payment for eligible expenditures made as of March 27, 2017 in accordance with the Bank’s applicable policies and procedures.
ANNEX 2

STANDARD PROVISIONS

This Annex shall be applicable to and form an integral part of the Administration Agreement for the Trust Fund between the Bank and the Donor.

1. Administration of the Contributions

1.1 The Bank shall be responsible only for performing those functions specifically set forth in this Administration Agreement and shall not be subject to any other duties or responsibilities to the Donor, including, without limitation, any duties or obligations that might otherwise apply to a fiduciary or trustee under general principles of trust or fiduciary law. Nothing in this Administration Agreement shall be considered a waiver of any privileges or immunities of the Bank under its Articles of Agreement or any applicable law, all of which are expressly reserved.

1.2 The Donor's Contribution shall be administered in accordance with the Bank's applicable policies and procedures, as the same may be amended from time to time, including its procurement, financial management, disbursement and safeguard policies, its framework to prevent and combat fraud and corruption and its screening procedures to prevent the use of Bank resources to finance terrorist activity, in line with the Bank's obligations to give effect to the relevant decisions of the Security Council taken under Chapter VII of the of Charter of the United Nations. The Donor acknowledges that this provision does not create any obligations of the Bank under the anti-terrorist financing and asset control laws, regulations, rules and executive orders of an individual member country that may apply to the Donor.

2. Management of the Contributions

2.1 The funds deposited in the Trust Fund shall be accounted for as a single trust fund and shall be kept separate and apart from the funds of the Bank. The funds deposited in the Trust Fund may be commingled with other trust fund assets maintained by the Bank. The Bank, in its capacity as trustee, has legal title to the funds deposited in the Trust Fund.

2.2 The currency in which the funds in the Trust Fund shall be held is Euro (the "Holding Currency").

2.3 The Donor agrees to deposit its Contributions in the Contribution Currency stated in the Administration Agreements. In the case of deposits received in a Contribution Currency other than the Holding Currency, promptly upon the receipt of such amounts and the accompanying Deposit Instructions, the Bank shall convert such amounts into the Holding Currency at the exchange rate obtained by the Bank on the date of the conversion. Where deposits prove to be insufficient to complete activities as a result of exchange rate fluctuations, neither the Bank nor the Donor shall bear any responsibility for providing any additional financing.

2.4 The funds deposited in the Trust Fund may be freely exchanged by the Bank into other currencies as may facilitate their disbursement at the exchange rate obtained by the Bank on the date of the conversion.

2.5 The Bank shall invest and reinvest the funds deposited in the Trust Fund pending their disbursement in accordance with the Bank's applicable policies and procedures for the investment
of trust funds administered by the Bank. The Bank shall transfer all income from such investment to the Donor's applicable donor balance account with the Bank.

3. **Trust Fund Fees and Costs**

3.1 The Bank shall deduct and retain for its own account, as a deduction from each Instalment, an amount equal to five percent (5%) per Instalment as an administrative fee for the Trust Fund.

3.2 The Donor acknowledges and agrees that the percentage deductions for fees in this Trust Fund Fees and Costs section are estimated on the basis of anticipated Contributions. If actual Contributions significantly differ from what was originally anticipated at the time of signature of the first Administration Agreement, or if other circumstances affecting Trust Fund fees or costs change, the Bank reserves the right to request a change to the terms of this Trust Fund Fees and Costs section, which would be effectuated by amendments made to the Administration Agreements of the Donor and which would thereafter be applicable to all new Contributions that are provided either as amendments to supplement existing Administration Agreements or from new Administration Agreements.

4. **Accounting and Financial Reporting**

4.1 The Bank shall maintain separate records and ledger accounts in respect of the funds deposited in the Trust Fund and disbursements made therefrom.

4.2 The Bank shall furnish to the Donor current financial information relating to receipts, disbursements and fund balance in the Holding Currency with respect to the Contributions via the World Bank's Trust Funds Donor Center secure website. Within six (6) months after all commitments and liabilities under the Trust Fund have been satisfied and the Trust Fund has been closed, the final financial information relating to receipts, disbursements and fund balance in the Holding Currency with respect to the Contributions shall be made available to the Donor via the World Bank's Trust Funds Donor Center secure website.

4.3 The Bank shall provide to the Donor via the World Bank's Trust Fund Donor Center secure website, within six (6) months following the end of each Bank fiscal year, an annual single audit report, comprising (i) a management assertion together with an attestation from the Bank's external auditors concerning the adequacy of internal control over cash-based financial reporting for all cash-based trust funds as a whole; and (ii) a combined financial statement for all cash-based trust funds together with the Bank's external auditor's opinion thereon. The cost of the single audit shall be borne by the Bank.

4.4 If the Donor wishes to request, on an exceptional basis, a financial statement audit by the Bank's external auditors of the Trust Fund, the Donor and the Bank shall first consult as to whether such an external audit is necessary. The Bank and the Donor shall agree on the appropriate scope and terms of reference of such audit. Following agreement on the scope and terms of reference, the Bank shall arrange for such external audit. The costs of any such audit, including the internal costs of the Bank with respect to such audit, shall be borne by the requesting Donor.
5. **Progress Reporting**

5.1 The Bank shall provide the Donor with quarterly reports on the progress of activities financed by the Contributions. Within six (6) months of the End Disbursement Date (as defined below), the Bank shall furnish to the Donor a final report on the activities financed by the Trust Fund.

5.2 The Donor may review or evaluate activities financed by the Trust Fund at any time up to six (6) months following the End Disbursement Date. The Donor and the Bank shall agree on the scope and conduct of such review or evaluation, and the Bank shall provide all relevant information within the limits of the Bank's applicable policies and procedures. All associated costs, including any costs incurred by the Bank, shall be borne by the Donor. It is understood that any such review or evaluation will not constitute a financial, compliance or other audit of the Trust Fund.

6. **Disbursement; Cancellation; Refund**

6.1 It is expected that the funds deposited in the Trust Fund will be fully disbursed by the Bank by December 31, 2017 (the "End Disbursement Date"). The Bank shall only disburse funds deposited in the Trust Fund for the purposes of this Administration Agreement (other than returns to Donor) after such date to the extent such date is changed in accordance with amendments made to the Administration Agreement(s) of the Donor. Following the End Disbursement Date, the Bank shall return any remaining balance of the Trust Fund to the Donor in the Holding Currency in the manner specified in its respective Administration Agreement on a pro rata basis with regard to the total funds deposited in the Trust Fund by such Donor relative to the total funds deposited in the Trust Fund by the Donor, all calculated as Holding Currency amounts.

6.2 The Donor may cancel all or part of such Donor's pro rata share/contribution, and the Bank may cancel all or any Donor's pro rata share/contribution, upon three (3) months' prior written notice, of any Contributions (paid and not yet paid) that are not committed pursuant to any agreements entered into between the Bank and any consultants and/or other third parties for the purposes of this Administration Agreement, including any Grant Agreements, prior to the receipt of such notice. In the event of a cancellation, the Bank shall return to the Donor its pro rata share in the Holding Currency as specified in the Administration Agreement unless otherwise agreed between the Bank and the Donor.

7. **Disclosure; Dispute Resolution**

7.1 The Bank shall disclose the Administration Agreements and related information on this Trust Fund in accordance with the Bank's Policy on Access to Information. By entering into Administration Agreements, the Donor consents to such disclosure of their respective Administration Agreements and such related information.

7.2 The Donor and the Bank shall use their best efforts to amicably settle any dispute, controversy, or claim arising out of or relating to the Administration Agreements.
GOVERNANCE OF THE ACTIVITIES

This Annex shall be applicable to and form an integral part of the Administration Agreement for the Trust Fund between the Bank and the Donor.

Working Modalities

The Bank will be in charge of the implementation of the activities and shall consult with the Structural Reform Support Service (SRSS) regularly.

The SRSS will take all appropriate measures to facilitate the Bank's work in the performance of the activities, including, facilitating contacts with Croatian authorities.

The activities will be undertaken in close collaboration with the SRSS, and the Croatian counterpart Agency for Investments and Competitiveness (AIC), or any legal successor thereto.

In order to facilitate the implementation of the Project, the SRSS will be responsible for involving other EU Commission services, where appropriate. SRSS will also provide support to ensuring the appropriate involvement of the GoC for the smooth execution of the activities by the Bank. The SRSS will provide the Bank with relevant documents, reports and findings, resulting from other technical assistance work streams the SRSS is or has been involved in. It will also inform the Bank team of relevant developments under the economic adjustment program and consult with the Bank when contracting consultant who may contribute to the investment licensing reforms.

The Bank shall report to the Commission on the implementation of the Action in accordance with the Framework Agreement. In particular, the Bank will deliver quarterly progress reports in accordance with Article 5.3 of the Framework Agreement.

The Bank and SRSS will have regular exchanges on the progress of the Project, on the work plan or schedule of project activities for the following month(s) including missions, and raise any issues as they arise concerning difficulties encountered. A Representative of the SRSS will be invited to attend all pertinent events or activities.

Priorities and choices to be made in the planning of the activities will be discussed and consulted between the Bank and the SRSS. To facilitate the organization and efficiency of missions the Bank will share with the SRSS in a timely manner the relevant documents and outputs and timing of the events/activities.

Bank Team Composition

The Bank shall, in its sole discretion, determine the composition of the staff (including staff holding consultant appointments) assigned to perform the activities under this Agreement. The Bank team will be managed by a Bank Task Team Leader with at least 10 years of relevant experience, drawing on the expertise of the World Bank Group staff including personnel and consultants/experts contributing to specific segments of the activities in, among others, the following areas: economy; business licensing; business processes; law; IT; and design and implementation of institutional and e-governance reform, including interpretation and translation
services. A local project coordinator will facilitate and support the activities to be implemented under Annex 1 to this Agreement. The Bank team will include the following competencies:

- Ability to analyse regulatory systems for business entry, notably in the EU;
- Ability to translate analysis into recommendations for regulatory and legislative changes related to business entry, particularly taking into account the local institutional setting and socio-economic environment;
- Capacity to assess requirements for IT systems; and
- Project management, economic, and other skills that will be considered necessary for the execution of the activities.

**Payment Requests**

Requests for payments related to the activities set forth in Section 2.1 of Annex 1 to this Administration Agreement will be sent by the World Bank to the Commission with the reference SRSS/S2017/012 and shall be addressed to:

*Mr Giuseppe Menchi*
*SRSS.01 Budget, Finance and Evaluation*
*Structural Reform Support Service*
*European Commission*
*B-1049 Brussels (Belgium)*
# Indicative Results Indicators for the Activities

<table>
<thead>
<tr>
<th>Expected Results (logic of intervention)</th>
<th>Indicators</th>
<th>Baselines</th>
<th>Result goals</th>
<th>Sources of data</th>
<th>Assumptions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Impact</strong></td>
<td>Business Entry Reform</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Outcome(s)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recommendations are implemented leading to reduced time and cost to start a business and integration of business entry Government to Business Services (Comp A)</td>
<td>Number of implemented recommendations</td>
<td>0</td>
<td>Doing Business Starting a Business indicator ECRF Survey</td>
<td>Effective political support to reform to turn analytical work into decisions. Recommendations implemented by GoC.</td>
<td></td>
</tr>
<tr>
<td><strong>Output(s)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| A.1 Diagnostics Report                   | Diagnostics completed containing at least:  
   - legal framework, including analysis of EU Directives in this area (e.g. Service Directive which prescribes a single point of contact) – DG GROW,
   - institutional framework,
   - ICT assessment,
   - HR assessment,
   - implementation gap between de jure and de facto status,
   - inventory of government programs/strategies/don or support in this area. | 0 | 1 | Diagnostics Report | Relevant agencies and ministries are cooperative and willing to share data |

Data Collection Questionnaires prepared and distributed

13
<table>
<thead>
<tr>
<th>Expected Results (logic of intervention)</th>
<th>Indicators</th>
<th>Baselines</th>
<th>Result goals</th>
<th>Sources of data</th>
<th>Assumptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>A.2. Data Collection Report outlining data collection results</td>
<td>Data collection completed on the basis of data from questionnaires entered including analysis of the quality of data contained in the various databases, identification of overlapping data and high level business processes</td>
<td>0</td>
<td>1</td>
<td>Report, Completed Questionnaires and Completed Data Set</td>
<td></td>
</tr>
<tr>
<td>B.1. Analysis Report on the Policy Options for Reforming the Business Entry Regime</td>
<td>Analysis completed containing: • pro’s and con’s for each policy option, • institutional changes needed, • legal changes needed, • ICT framework needed, • costs (start-up and operational costs), compliance costs for businesses, cost-effectiveness and sustainability, national coverage</td>
<td>0</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B.2. Recommendations Reform Action Plan and Recommendations Report and awareness-raising event</td>
<td>Action Plan and Recommendations completed containing the preferred policy option for the consolidation of business registers with feasibility analysis of consolidation of business registers, the proposal of new business processes, proposal for new regulatory framework, and specifications for an IT platform for the integration of business entry services. n key government officials and stakeholders attend the awareness-raising event</td>
<td>0</td>
<td>1</td>
<td>Int’l good practices Final Reform Action Plan</td>
<td>Effective political support to reform to endorse recommendations and action plan.</td>
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ANNEX 5

INDICATIVE BUDGET

<table>
<thead>
<tr>
<th>Expenditure Category</th>
<th>Average Number</th>
<th>Amount in Euro</th>
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</thead>
<tbody>
<tr>
<td>Staff and consultant services</td>
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<td>185,000</td>
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<tr>
<td>Cost of travel</td>
<td>15</td>
<td>60,000</td>
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<tr>
<td>Other services including translation</td>
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<td>38,576</td>
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<tr>
<td><strong>Sub-total</strong></td>
<td></td>
<td><strong>283,576</strong></td>
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<tr>
<td>Administration fee (5%)</td>
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<td>14,925</td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>298,501</strong></td>
</tr>
</tbody>
</table>

The amount estimated for personnel is calculated taking into account different levels of expertise estimated to be required for carrying out the activities described in Annex 1.

The World Bank Group entity may transfer amounts between categories of the indicative budget. This does not require an amendment of the Administration Agreement if the Action is carried out as described in the Annex 1.

The number of units and amounts indicated in the budget are not binding and reflect the means envisaged for the implementation of the Action. The number of units indicated in the estimated initial budget may not be used to question the actual number of units reported during and at the end of the Action.