JAMAICA SOCIAL INVESTMENT FUND

LAND ACQUISITION AND RESETTLEMENT POLICY FRAMEWORK

I. Introduction

The Jamaica Social Investment Fund (JSIF) was established in 1996 under the Government of Jamaica's National Poverty Eradication Program as an autonomous Government sponsored institution to manage the financing of small community based development projects in urban and rural areas aimed at reducing poverty and building social capital. JSIF is a limited liability company conforming to the definition of a Government Company within the Financial Administration and Audit Act.

This Land Acquisition & Resettlement Policy Framework will apply to all JSIF funded community projects including those supported by World Bank financed under the Integrated Community Development Project, as well as investments in disaster risk reduction infrastructure supported under the World Bank financed Disaster Vulnerability Reduction Project. For all sub- projects received finance from the Integrated Community Development Project and the Disaster Vulnerability Reduction Project, the Policy Framework will supplement existing Jamaican law pertaining to land acquisition and resettlement by introducing additional compensation measures to achieve compensation at replacement cost, screening and obtaining informed consent for voluntary land donations, together along with implementation and consultation arrangements to minimize land acquisition impacts The Policy Framework will form part of JSIF's Operational Manual for community projects (and disaster vulnerability reduction projects).

JSIF funded community projects comprise a menu of eligible infrastructure investments including:¹

- Drinking water supply public and household connections
- Sewerage or on-site sanitation, including small package treatment plants
- Sanitation (local urban sewer systems, septic tanks, pit latrines)
- Storm drainage
- Solid waste system improvements, such as collection points and pick-up service
- Small roads with structures within the participating communities
- Sidewalks
- Street lighting
- Fencing and walls
- School buildings and associated amenities
- Community and recreation facilities (e.g. community centers, sports fields)

A "negative list" of ineligible projects is included in JSIF's Environmental Management Framework.

- Agro-processing facilities
- Community markets.

Disaster Vulnerability Reduction projects include a pre-defined set of activities that may have temporary land acquisition impacts related to the storage of materials. These subprojects include Urban Drainage infrastructural, parochial and national bridges, coastal protection measures, and the rehabilitation or construction of critical facilities such as Fire Stations and Schools serving as shelters. None of the activities identified for financing under this project will require permanent land acquisition, but it may be necessary to temporarily acquire land during implementation for the storage of material or to provide diversion routes. It may also be necessary to remove land-affixed assets (e.g. crops, trees, informal-structures) that could not be identified during the design phase. The disaster vulnerability reduction project also includes a Contingent Emergency Response Component to strengthen emergency preparedness and response in advance of a natural disaster. Though typically used to finance goods and services, in the event that these contingency funds are used to finance works, the provisions of framework would apply.

While these infrastructure investments are not expected to involve any significant land acquisition and displacement, they may require access to limited areas of land either temporarily during construction or permanently for specific community projects. For community projects supported under ICDP such land may either be furnished through voluntary private land donations, transactions between willing-seller-willing-buyer, donations of vacant government land, or involuntary land acquisition based on eminent domain. Community projects that would involve resettlement of more than 10 families are not eligible for JSIF funding. For Disaster Vulnerability Reduction Projects, it will not be possible to acquire land through voluntary private land donations, although rental arrangements will be possible so long as it is verified that market value is paid.

JSIF financed community projects are usually demand driven, and the need for access to land together with the means to obtain such access including land acquisition based on eminent domain can only be identified during the development of specific community project proposals. The development of a project proposal takes place through a community based participatory planning process. This process involves consideration of alternatives to avoid or minimize land acquisition and displacement. Given that the persons potentially affected by land acquisition and displacement are in most cases also project beneficiaries with a voice in decision making on both the type of investments and technical alternatives, there is a strong incentive to seek solutions that avoid or reduce adverse impacts from land acquisition. There is also an incentive to reduce resettlement impacts through seeking technical alternatives for the disaster risk reduction projects. None of the sub-projects identified in this category result in permanent resettlement impacts, but may result in temporary land acquisition during implementation.

Since the land acquisition impacts deriving from community and disaster risk reduction projects will be minor, the appropriate instrument to manage such impacts shall be an Abbreviated Resettlement Plan attached as an annex to the project proposal/plan agreed

between the community and JISF. If the land acquisition under a community or disaster reduction project causes displacement, the Abbreviated Resettlement Plan shall include economic rehabilitation measures.

If any land required by a community project is obtained through land donations, purchase of land from a willing seller, or access to vacant government land, documentation shall be attached to the agreed community project proposal. The same is true for disaster risk reduction projects (although land donations and willing buyer / seller will not be possible)

For World Bank assisted projects, the first five communities and the first five disaster risk reduction projects with an Abbreviated Resettlement Plan and/or documentation for land obtained through donations or purchase shall be submitted to the Bank for review and approval. Based on the findings of these reviews, the Bank may agree that subsequent community and disaster risk reduction project proposals with arrangements for obtaining land may be approved by JSIF without prior Bank review. All such plans approved by JSIF would still be subject to ex-post review by the Bank.

II. Legal Framework

The **1962 Constitution of Jamaica** contains a chapter dealing with the Protection of the Fundamental Rights and Freedoms of the individual. Section 18 of Chapter III determines that no property shall be compulsorily taken into possession and no interest in or right over property shall be compulsorily acquired, except under a law that: (i) prescribes the principles and manner in which compensation is determined and given and (ii) provides right of access to a court to determine questions of rights, entitlement and compensation

The Land Acquisition Act of 1947 as amended, vests authority in the Commissioner of Lands to acquire all land required by the Government for public purposes. The term "public purpose" is not defined. The Commissioner is empowered to acquire land either by way of private treaty or compulsory acquisition following a gazetted declaration of intent. Rights of appeal relate only to the quantum and apportionment of compensation. The matrix below outlines the land acquisition procedure as defined by the Land Acquisition Act of 1947 and the measures in this Policy Framework to fill gaps in the Act:

Land Acqu	isition Act of 1947:	Gap-filling measures in
Summary of	of land acquisition procedure and principles	Policy Framework
Part II.3(1)	Whenever it appears to the Minister (responsible for Crown lands) that land in any locality is needed for any public purpose, a notification to that effect shall be published in the Gazette and a copy thereof served upon the owner of such land and the Commissioner of Lands shall cause public notification to be given at a convenient place in such locality.	Project preparation involves consultation with project beneficiaries and persons potentially affected by land acquisition on both the type of activities that may require land acquisition and on measures to avoid or limit the need for land

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Part II.5(4)	Any such declaration shall be conclusive evidence that the land is needed for a public purpose.	(Section VII).
Part II.6	Whenever any land has been so declared to be	
	needed for a public purpose, the Minister shall	
	direct the Commissioner to take proceedings for	
	the acquisition of the land.	
Part II.7	The Commissioner shall thereupon cause the land	Assessment of land acquisition
	to be surveyed, unless such land has already been	impacts includes a census of those
	marked out.	affected with socio-economic data
		(Annex 7), and an inventory of
		losses (Annex 8).
Part II.8	The Commissioner shall then cause the land to be	An inventory of losses (Annex 8).
	valued and shall enter into negotiations for the	
	purchase by private treaty, of the land.	
Part II.9(1)	Where no agreement by private treaty has been	
and (2)	reached for the purchase of land needed, the	
	Commissioner shall post notices at convenient	
	places on or near the land that claims to	
	compensation may be made to him at a specified	
D . W 40/41	time at least 21 days after the posting of notices.	77.447
Part II.10(1)	The Commissioner may also require any person	Entitlement to compensation and
	interested to deliver to him the name of any other	rehabilitation assistance applies not
	person possessing any interest in the land or any	only to legal owners (or persons
	part thereof as co-owner, mortgage, lessee, tenant,	with a contractual relation to the
	or otherwise, and of the rents and profits, if any,	owner deriving a profit from the
	received or receivable on account thereof of three	land/asset), but also to tenants/ lease-holders who use a land/house
	years preceding the date of the statement.	
		as residence and squatters without title or lease (who were occupants at
		the time of the survey) (Section X).
Part II.11(1)	On the day specified in the notice, the	the time of the survey) (Section A).
	Commissioner shall make an award as to the true	
	area of the land to be acquired, the compensation	
	amount, and the apportionment of this amount	
	among the persons known or believed to be	
	interested in the land.	
Part II.11(2)	If any dispute arises as to the apportionment of the	Grievance redress is pursued at
, ,	compensation or any part thereof, or as to the	different levels before the matter is
	persons to whom compensation is payable, the	taken to the Court (Section IX).
	Commissioner may refer such dispute for the	, , , ,
	decision of the Court.	
Part II.14 (1)	In determining the amount of compensation to be	
	awarded for land acquired under the Act, the	
	following and no other matters shall be taken into	
14 (1)(a)	consideration:	
14 (1)(a)	• The market value at the date of the service of	Compensation for lost assets is at
	notice,	Replacement Costs (to Parish
14 (1)(c)	The damage, if any, sustained by any person	Council standards in respect of
	interested at the time of taking possession by	buildings) which entails valuation
	the Commissioner by reason of the acquisition	of assets to determine the amounts

	injuriously affecting the actual earnings of	sufficient to replace the lost assets
	such person,	and cover transaction costs.
14 (1)(d)	• The reasonable expenses, if any, incidental to	and cover transaction costs.
	any change of residence or place of business	
	of any person interested which is necessary in	
	consequence of the acquisition.	
Part II.15 (1)	In case of urgency, the Commissioner may, if the	Compensation shall be provided
1 411 11.15 (1)	Minister so directs, at such time subsequently to	before assets acquired under
	the publication of the notice (Part II, 9 (1)) as the	eminent domain are taken into
	Minister may specify, take possession of any land	possession (Section IV).
	required for a public purpose.	possession (seedion 1 v).
D (H15 (2)	The Commissioner shall in such case offer to the	Compensation will be paid for
Part II.15 (2)	persons interested compensation for the loss of	crops and trees (including non-
	standing crops and fruit.	fruit trees) affected by permanent or
		temporary land acquisition (Section
		X).
Part III.36	When the amount of compensation is not paid or	
	deposited on or before taking possession of the	Interest will be paid at market rate
	land, the Commissioner shall pay the amount	on the amount awarded. (Section
	awarded with interest thereon at the rate of 5 %	IV).
	per annum from the time of taking possession	
	until it has been paid or deposited.	
Part VII.44	The provisions of the Act shall not be put in force	Applies to agricultural land as
	for the purpose of acquiring a part only of any	well if more than 50 % is acquired
	building which is reasonably required for the full	or the remaining land is rendered
	and unimpaired use of such building if any person	economically unviable (Section X).
	interested desires that the whole of such building	
	shall be acquired.	

In addition to the gaps described in the matrix above, this Policy Framework (Section X) also addresses the following areas not covered by the Land Acquisition Act:

- In case acquisition of either residential, business, or agricultural land causes displacement, land for land (or land of equal or similar value) compensation is the preferred option where feasible, if the affected person so desires.
- Assistance will be provided to tenants/lease holders and squatters to find alternative accommodation, if the affected person so desires.
- Income restoration assistance is provided if required.

III. Definitions

The definitions used in this Resettlement Policy Framework are:

1. "Census" means the head count of the persons affected by land acquisition in terms of asset loss and/or displacement, together with an inventory of the assets lost by these persons. The census also includes basic socio-economic data, and is undertaken when the project concept for basic infrastructure investments under a project is agreed between the community and JSIF. The date of the census

- establishes the cut-off date to record the persons in a community project area, who can receive compensation for lost assets, and/or resettlement and rehabilitation assistance.
- 2. "Compensation" means the reparation at replacement cost as determined in Section X of this Policy Framework in exchange for assets acquired by a community project (land, buildings, or other assets).
- 3. "Cut-Off Date" means the date after which no person moving into the community project area will be eligible to receive compensation related to land acquisition and resettlement. The cut-off date is the date of the census of the persons affected by land acquisition.
- 4. "**Displaced Persons**" means PAPs who are forced to relocate from their previous location because (i) all of their land or buildings are acquired for a community project, or (ii) because the amount of land or buildings acquired renders the remaining portion economically unviable or uninhabitable.
- 5. "Eminent Domain" means the right of the state to acquire land for a public purpose using its sovereign power.
- 6. "**Inventory of Assets**" means a complete listing and description of all assets that will be acquired under a specific community project.
- 7. "Land Acquisition" means the process of acquiring land for a community project under the legally mandated procedures of eminent domain.
- 8. "**Project Affected Person**" (PAP) means the people directly affected by land acquisition for a community project through loss of part or all of their assets whether temporarily or permanently including land, houses, other structures, businesses, crops/trees, or other types of assets.
- 9. "**Rehabilitation Assistance**" means assistance comprising job placement, job training, or other forms of support to enable displaced persons, who have lost their source of livelihood as a result of the displacement, to improve or at least restore their income levels and standard of living to pre-project levels.
- 10. "**Relocation Assistance**" means the assistance provided to displaced persons/families to cover (i) the costs of moving from their previous to a new location, and (ii) an allowance equal to the local average costs of living for a two month transition period to resettle in a new location of residence or business.
- 11. "Replacement Cost" means the method of valuation of assets to determine the amounts sufficient to replace the lost assets and cover transaction costs.
- 12. "**Resettlement**" means the relocation of displaced persons into new residential locations.
- 13. "Community project" means a specific community infrastructure investment activity, which may comprise several sub-components, carried out with funding from JSIF.

IV. Objectives and Principles

The objective of this Resettlement Policy Framework is to ensure that where land acquisition is unavoidable, all project affected persons (PAPs) will be compensated for their lost assets at replacement costs, and in the event of resettlement be provided with assistance to help them improve, or at least restore, their livelihoods and standards of

living to pre-displacement levels. To support this objective, the following principles will apply:

- 1. During the community based and disaster risk reduction project preparation process, consideration of technical options shall involve a concurrent assessment of potential associated land acquisition impacts, so that, where feasible, design alternatives to minimize such impacts can be identified as early as possible.
- 2. Consultation arrangements during the community based and disaster risk reduction project preparation process shall be transparent and inclusive to ensure that all persons affected by involuntary land acquisition or resettlement agree on the mitigation measures.
- 3. Community and disaster risk reduction project proposals involving involuntary land acquisition or resettlement shall include the costs of compensation/rehabilitation.
- 4. Replacement housing sites or agricultural land will be located as near as possible to the land lost, and at an available site which is acceptable to the PAP.
- 5. Lack of formal title to assets lost (land/house/business) will not bar a PAP from being entitled to receive assistance to achieve the objective of this Policy Framework.
- 6. Land and other assets will only be taken into possession after compensation has been paid to the affected person, and relocation assistance shall likewise be provided before people are displaced.
- 7. If compensation cannot be paid or deposited before the assets acquired are taken into possession (in cases where the owner cannot be found), interest will be paid at market rate on the amount awarded from the date of award till the date of payment.
- 8. A very large proportion of the households in the urban slum areas are female headed, and care should be taken to ensure that they receive compensation and resettlement benefits in cases where the title-holder is an absent male. However, compensation and resettlement benefits to female headed households would not cancel claims on a property by the title holder.
- 9. If community members elect to voluntarily donate land/assets without compensation (only for community based sub-projects financed from ICDP), they must be fully informed about the project and its grievance redress arrangements ahead of the agreement, and it must be documented that this act is performed freely and voluntarily, without any coercion.

V. Abbreviated Resettlement Plan

For community and disaster risk reduction projects requiring land acquisition, an Abbreviated Resettlement Plan (ARP) shall be completed no later than four months prior to the planned date for commencement of civil works, and in the case of Bank assisted projects, the first five plans shall be submitted to the Bank for review no later than three months before the planned start of civil works. For Bank assisted projects, implementation of a specific Abbreviated Resettlement Plan will only begin after

approval by JSIF and if found acceptable by the Bank. The Abbreviated Resettlement Plan will cover the following:

- 1. Description of the specific activities under a community or disaster risk reduction project that require land, together with the different means used to obtain this land (see Section VI),
- 2. A census of persons affected/displaced by involuntary land acquisition including an inventory of lost assets and valuation of these, and socio-economic data (see Section XII, Annex 7 and 8),
- 3. Description of the compensation and other resettlement assistance to be provided (see Section X),
- 4. Description of the consultations with affected/displaced persons about acceptable alternatives (see Section VII),
- 5. Institutional responsibility for implementation and procedures for grievance redress (see Section VIII),
- 6. Arrangements for monitoring and implementation (see Section XII),
- 7. A time-bound implementation plan and budget.

The funding required to implement an Abbreviated Resettlement Plan shall be part of the overall costs of a particular community or and disaster risk reduction project. The sources of funding for the different activities in the Abbreviated Resettlement Plan shall be clearly specified in the budget. In the case of World Bank assisted projects, compensation for assets acquired will be from counterpart funds, while rehabilitation together with costs for developing resettlement sites can be either counterpart or Loan funds. The World Bank can not finance cash payments. The time-bound implementation plan will specify the delivery of land acquisition compensation and rehabilitation entitlements in relation to the timing of physical construction activities.

VI. Means of Obtaining Access to Land

The infrastructure investments undertaken in JSIF financed community based and disaster risk reduction projects are for the most part located within and identified by the beneficiary communities, and this provides for a situation where access to land may be obtained through other means than land acquisition through eminent domain alone. Thus, land for different investment components in a sub- project could be obtained through one or a combination of the different means listed below. While all of these means of obtaining land would require documentation, not all would necessitate payment of compensation and/or provision of relocation and rehabilitation assistance. However, in all cases, care should be taken to ensure that the persons involved are fully informed about the project, about the avenues for grievance redress (see Section IX), and confirm that the donation or long term lease is voluntary. This information must be provided during the consultations that take place as part of the participatory community project preparation process (see Section VII).

Means of obtaining land	Requirements
Voluntary donation or long term lease of	Attached to the community project proposal/plan
private land (only applicable to community	must be Proof of Ownership (Annex 1) and
based projects financed under ICDP)	templates of Documentation of Donation of Assets
	(Annex 2) or Documentation of Long Term Lease
	(Annex 3).
	that the donation does not require physical
	relocation of a household or a donation of more
	than 10% of private holdings currently in use
	that the land is free of squatters and
	encroachers, and other third part users
	The amount of land donated by each individual is
	captured in the JSIF sub-project MIS (Fund
	Manager)
	attachments of photographs of the land donated
	to the community project proposal
Willing-seller-willing-buyer transaction	Attached to the community project proposal/plan
(only applicable to ICDP projects)	must be Proof of Ownership (Annex 1) and
	Documentation of Sale of Assets (Annex 4).
	Evidence of market value paid
Transfer of public land without squatters or	Attached to the community project proposal/plan
other encumbrances	must be permission from the Government Agency
	holding the land or from the Commissioner of
	Lands.
Transfer of public land with squatters or	Attached to the community project proposal/plan
other encumbrances	must be permission from the Government Agency
	holding the land or from the Commissioner of
	Lands together with a mitigation plan based on this
	Policy Framework to provide rehabilitation and relocation assistance for squatters.
Involuntary land acquisition based on	Abbreviated Resettlement Plan attached as an
eminent domain with or without associated	annex to the community project proposal/plan
	annex to the community project proposal/pian
displacement	

If a community chooses to obtain the land required for a particular infrastructure investment through purchase from a willing seller, the funds for this purchase must be provided by the community as part of its contribution towards the capital costs of the project. This must be included in the community project budget.

VII. Community Project Preparation, Consultation, and Land Acquisition Planning

Since the infrastructure investments undertaken in JSIF financed community based projects are for the most part located within the beneficiary communities, any land acquisition impacts caused by such investments would therefore primarily affect people who are at the same time project beneficiaries. During the community based participatory project preparation process, consideration of technical options must involve

a concurrent assessment of potential associated land acquisition impacts as described in the table below. This will facilitate an early and ongoing identification of feasible technical design alternatives to minimize such impacts, and will also enable consultation with persons affected by land acquisition to obtain their consent regarding mitigation measures. The same process should apply to disaster risk reduction projects financed under the Disaster Vulnerability Reduction Project.

To ensure that all persons potentially affected by involuntary land acquisition have a voice in the consultations, and that they agree on the mitigation measures if land acquisition is found to be unavoidable, it is important that the consultation arrangements during the community based project preparation process are:

- transparent and inclusive, so that people are made aware of their options, and that those potentially affected by land acquisition are included in the consultations,
- held in a location accessible to all interested community members, and
- that community members and particularly those potentially affected by land acquisition are informed of the purpose, time and venue well in advance.

Consultations and planning regarding land acquisition shall be embedded in the JSIF community project preparation process as follows:²

Community Project Preparation	Actions on Land Acquisition	Responsible
1. Promotion (information dissemination on JSIF funding of community projects and rules of the game)	 Information dissemination on: project eligibility (< 10 families to be resettled), need to avoid or minimize land acquisition in project planning, acceptable means of obtaining land, and compensation options for PAPs. Identify voluntary land donation 	JSIF Environment & Resettlement Officer and Community Liaison Officers
2. Project Application	 Indicate: expected need for land for specific investment components, means of obtaining such land, need for land acquisition and assessment of impacts. 	Community/CBO
3. Review of Application	 Reject application and return for revision if 10 or more families are planned to be resettled as a result of envisaged land acquisition, Include preparation of Abbreviated Resettlement Plan in TOR for design consultant if required. 	JSIF Environment & Resettlement Officer

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4. Project Concept Development 5. JSIF Technical & Social Review	Preliminary Site Screening and Community Consultations to: • verify need for land for specific investment components, • confirm information on voluntary land donations and availability of unused government land, • Record amount of land to be donated in MIS • assess options for avoiding or minimizing land acquisition, • ensure that potentially affected persons and land donors are involved in the consultation and informed of options, • if squatters have to be resettled, attempt to find secure alternative accommodation for these in the community. • Conduct census of PAPs. • Assist community in obtaining permission to use available government land from the Agency holding the land or from the Commissioner of Lands, • Obtain documentation on land donations from community and private donors,	JSIF Environment & Resettlement Officer and Technical Appraisal Officers JSIF Environment & Resettlement Officer and Technical Appraisal Officers
6. Project Design	 Review technical options to avoid or minimize land acquisition, Compile inventory of assets lost by PAPs, Draft Abbreviated Resettlement Plan, Review/approve Abbreviated Resettlement Plan. 	Design Consultant JSIF Resettlement Officer JSIF Environment
	Present Abbreviated Resettlement Plan in a community consultation to obtain endorsement from PAPs and community.	& Resettlement Officer and Community Liaison Officers
7. Project Approval	 For World Bank assisted projects: Submit Abbreviated Resettlement Plan for review and approval. Disclosure of the Abbreviated Resettlement Plan at a place accessible to PAPs and NGOs. 	JSIF

Particularly in urban communities, there could be two different contexts for possible land acquisition impacts:

- Community infrastructure improvement activities, and
- Off-site infrastructure improvements to link community infrastructure to existing trunk infrastructure.

People affected by land acquisition caused by off-site infrastructure improvements financed as part of a particular community project would not as a matter of course be involved in the community consultations on the project activities and design. A special effort therefore needs to be made by both the beneficiary community and JSIF to assess options for avoiding or minimizing land acquisition caused by off-site infrastructure improvements throughout the project preparation process. Where it is not possible to avoid such land acquisition, consultations should be held with those affected at the same stages of project preparation where members of the beneficiary community are consulted. Non-community members affected by land acquisition for off-site infrastructure improvements are entitled to the same compensation and rehabilitation measures as affected members of the community benefiting from the infrastructure improvements.

VIII. Institutional Arrangements

The overall responsibility for the implementation and enforcement of the Land Acquisition & Resettlement Policy Framework rests with JSIF.

Within JSIF, there shall be an Environment & Resettlement Officer and a Legal Officer. Their principal tasks under this Policy Framework are to:

- Provide training on the Policy Framework to JSIF project staff and field staff from the Social Development Commission (SDC) involved in JSIF funded community projects, as well as project counterparts for the Jamaica Disaster Vulnerability Reduction Project (e.g. NWA, NEPA, ODPEM)
- Ensure that the identification and planning of land acquisition and resettlement are integrated into the community and disaster risk reduction project preparation process as described in Section VI,
- Draft TORs for preparation and implementation of Abbreviated Resettlement Plans, and review draft plans for compliance with this Policy Framework.
- Supervise implementation of Abbreviated Resettlement Plans, and compliance with documentation requirements for land obtained through donations, purchase, or transfer of available government land,
- Facilitate and monitor resolution of grievances related to land acquisition,
- Liaise with other government agencies such as the Land Valuation Division in the National Land Agency, and the Commissioner of Land.

Acquisition of the land required for a particular community OR disaster risk reduction project will be undertaken by the Commissioner of Land based on information and

documentation provided by JSIF, and valuation of the assets to be acquired will be conducted by the Land Valuation Division in the National Land Agency.

The preparation of an Abbreviated Resettlement Plan for a particular community project will be incorporated in the TOR for the design consultant involved in the project in question, and implementation of the Resettlement Plan will be part of the assignment of the contractor.

IX. Grievance Redress Arrangements

Resolution of different types of grievances regarding land acquisition and or resettlement will be attempted at different levels:

- Solutions to grievances related to land acquisition impacts should be pursued at the community level with facilitation by JSIF and SDC staff together with design consultants in order to find technical solutions that avoid or further minimize the need for land acquisition.
- Solutions to grievances related to voluntary land donations (e.g. pressure on individuals to donate land) or sale of private land for project use should likewise be attempted at the community level with facilitation by JSIF and SDC staff.
- Solutions to grievances related to compensation amounts, delays in compensation payments or provision of different types of resettlement assistance should be pursued directly by the designated land acquisition and resettlement staff in JSIF through liaison with the relevant actors.
- Arbitration by appropriate local institutions such as the Justice of the Peace, Community Works Coordinator, and the Dispute Resolution Foundation (which is a Government supported NGO with links to the courts. The courts do refer cases to the Foundation for arbitration as a measure to seek a faster resolution to disputes. This would not prevent the parties to the dispute from taking the matter to the court if a compromise can not be reached).
- Where satisfactory solutions to grievances can not be achieved, the aggrieved party may take the matter before the courts.
- Any grievances arising should be recorded and reported on in the JSIF MIS. This should include details on the date of the dispute, the nature of the dispute and how it was resolved.

JSIF's land acquisition and resettlement staff will ensure that community members and in particular PAPs are informed about the avenues for grievance redress, and will maintain a record of grievances received, and the result of attempts to resolve these (Annex 5). This information will be entered into the JSIF Management Information System (MIS) and be included in the regular progress reporting.

X. Eligibility and Entitlements

The matrix below defines the eligibility for compensation and/or rehabilitation assistance for impacts/losses for different types of assets for different categories of project affected persons.

ASSET ACQUIRED	TYPE OF IMPACT	ENTITLED PERSON	COMPENSATION ENTITLEMENT
	No displacement: Less than 50% of land holding affected, The remaining land remains economically viable Displacement: More than 50% of land holding lost	Farmer/title holder	Cash compensation for affected land equivalent to market value
		Tenant/lease holder	Cash compensation for the harvest of the affected land equivalent to average market value of last 3 years, or market value of the crop for the remaining period of tenancy/lease agreement, whichever is greater.
AGRICULTURAL LAND		Farmer/title holder	 Land for land replacement where feasible, or compensation in cash for the entire landholding according to PAP's choice. Land for land replacement will be in terms of a new parcel of land of equivalent size and productivity with a secure tenure status at an available location which is acceptable to the PAP. Transfer of the land to the PAP shall be free of taxes, registration & other costs. Relocation assistance (costs of shifting + assistance in reestablishing economic trees + allowance up to a maximum of 12 months while short-term crops mature)
OR • Less than 50% of land holding lost but remaining land not economically viable	Tenant/lease holder	 Cash compensation equivalent to average of last 3 years' market value for the mature and harvested crop, or market value of the crop for the remaining period of tenancy/lease agreement, whichever is greater. Relocation assistance (costs of shifting + allowance). Assistance in getting alternative land lease, if required. 	
	Agricultural worker	 Cash compensation equivalent to local average of 6 months salary Relocation assistance (costs of shifting + allowance) Assistance in getting alternative employment. 	
	No displacement: Land used for business partially affected, limited loss	Title holder/ business owner	 Cash compensation for affected land Opportunity cost compensation equivalent to 5% of net annual income based on tax records for previous year (or tax records from comparable business, or estimates where such records do not exist)³.
		Business owner is lease holder	Opportunity cost compensation equivalent to 10% of net annual income based on tax records for previous year (or tax records from comparable business, or estimates where such records do not exist)
COMMERCIAL LAND	Displacement: Premise used for business severely affected, remaining	Title holder/ business owner	 Land for land replacement or compensation in cash according to PAP's choice. Land for land replacement will be provided in terms of a new parcel of land of equivalent size and market potential with a secured tenure status at an available location which is acceptable to the PAP. Transfer of the land to the PAP shall be free of taxes, registration & other costs. Relocation assistance (costs of shifting + allowance) Opportunity cost compensation equivalent to 2 months net income based on tax records for previous year (or tax records from comparable business, or estimates).
	area insufficient for continued use		 Opportunity cost compensation equivalent to 2 months net income based on tax records for previous year (or tax records from comparable business, or estimates), or the relocation allowance, whichever is higher. Relocation assistance (costs of shifting) Assistance in rental/lease of alternative land/property (for a maximum of 6 months) to re-establish the business.

Street vendors and/or operators of makeshift stalls/shops would normally not have tax records, and the opportunity cost compensation will be based on an assessment informed by data from comparable businesses of turn-over and net profits.

ASSET ACQUIRED	TYPE OF IMPACT	ENTITLED PERSON	COMPENSATION ENTITLEMENT
TOGOTHED	No displacement: Land used for residence	Title holder	Cash compensation for affected land
RESIDENTIAL LAND	partially affected, limited loss, and the remaining land remains viable for present use	Rental/lease holder	Cash compensation equivalent to 10% of lease/rental fee for the remaining period of rental/lease agreement (written or verbal)
	Displacement: Premise used for residence severely affected, remaining area insufficient for continued use or becomes smaller than minimally accepted under zoning law/s	Title holder Rental/lease holder	 Land for land replacement or compensation in cash according to PAP's choice. Land for land replacement shall be of minimum plot of acceptable size under the zoning law/s or a plot of equivalent size, whichever is larger, in either the community or a nearby resettlement area with adequate physical and social infrastructure systems as well as secured tenure status. When the affected holding is larger than the relocation plot, cash compensation to cover the difference in value. Transfer of the land to the PAP shall be free of taxes, registration & other costs. Relocation assistance (costs of shifting + allowance) Cash compensation equivalent to 3 months of lease/rental fee Assistance in rental/lease of alternative land/property
	No displacement:		 Relocation assistance (costs of shifting + allowance) Cash compensation for affected building and other fixed assets
	Structure partially affected	Owner	Cash assistance to cover costs of restoration of the remaining structure
	but the remaining structure remains viable for continued use	Rental/lease holder	 Cash compensation for affected assets (verifiable improvements to the property by the tenant – e.g. a fence) Disturbance compensation equivalent to two months rental costs
	Displacement: • Entire structure affected OR • structure partially affected but the remaining structure is not suitable for continued use	Owner	 Cash compensation for entire structure and other fixed assets without depreciation, or alternative structure of equal or better size and quality in an available location which is acceptable to the PAP. Right to salvage materials without deduction from compensation Relocation assistance (costs of shifting + allowance) Rehabilitation assistance if required (assistance with job placement, skills training)
BUILDINGS & STRUCTURES		Rental/lease holder	Cash compensation for affected assets (verifiable improvements to the property by the tenant – e.g. a fence) Relocation assistance (costs of shifting + allowance equivalent to four months rental costs) Assistance to help find alternative rental arrangements Rehabilitation assistance if required (assistance with job placement, skills training)
		Squatter/ Informal dwellers	 Cash compensation for affected structure without depreciation Right to salvage materials without deduction from compensation Relocation assistance (costs of shifting + assistance to find alternative secure accommodation preferably in the community of residence through involvement of the project CBO. Alternatively, assistance to find accommodation in rental housing or in a squatter settlement scheme, if available) Rehabilitation assistance if required (assistance with job placement, skills training)
		Street vendor (informal without title or lease to the stall or shop)	 Opportunity cost compensation equivalent to 2 months net income based on tax records for previous year (or tax records from comparable business, or estimates), or the relocation allowance, whichever is higher. Relocation assistance (costs of shifting) Assistance to obtain alternative site to re-establish the business
STANDING CROPS	Crops affected by land acquisition or temporary acquisition or easement	PAP (whether owner, tenant, or squatter)	Cash compensation equivalent to average of last 3 years market value for the mature and harvested crop
TREES	Trees lost	Title holder	Cash compensation based on type, age and productive value of affected trees PLUS 10% premium
TEMPORARY ACQUISITION	Temporary acquisition	PAP (whether owner, tenant, or squatter)	Cash compensation for any assets affected (e.g. boundary wall demolished, trees removed)

XI. Asset Valuation

The valuation of the assets to be acquired will be conducted independently from JSIF and community project proponents by the Land Valuation Division in the National Land Agency. Based on a list of land acquired and its ownership status from the Commissioner of Land, the Land Valuation Division will value the assets to be acquired.

Acquired assets will be compensated at replacement costs, and in calculating replacement cost, depreciation of structures and assets is not taken into account, nor is the value of materials salvaged by the PAP from an asset (e.g. building materials, the pump from a well etc) acquired under a community project. For houses and other structures, the replacement value, if provided as cash compensation, is the market costs of materials to build a similar or better structure than the one affected, plus costs of labor/contractors, and the cost of any registration and transfer taxes. For urban and agricultural land, the replacement cost is the pre-project or pre-displacement (whichever is higher) market value of land of equal size or use plus the cost of any registration and transfer taxes.

Displaced persons/families will receive relocation assistance to cover (i) the costs of moving from their previous to their new location, and (ii) an allowance equal to the local average costs of living during a two month transition period to resettle in their new location of residence or business.

XII. Monitoring Arrangements

For each community project, information on land requirements and the means of obtaining any land required by a particular project component will be recorded in the MIS for different stages of the project cycle:

Community Project Cycle	Data for MIS
Project Application	Estimated need for land for specific
	investment components,
	• means of obtaining such land (donation, govt.
	land, purchase, land acquisition),
	• scale of resettlement, if any.
	Amount and description of land donated
Review of Application	Approval,
	• Rejection (> 10 families to be resettled)
Project Concept Development and	Community consultations (date, # of
JSIF Technical & Social Review	participants including potential PAPs, issues),
	Documentation provided on voluntary land
	donations and transfer of unused government
	land.
Abbreviated Resettlement Plan	Data from census with inventory of assets lost
	by PAPs, entitlements, and socio-economic
	data,
	• Dates of receipt, review, and approval by JSIF of ARP,

	•	Dates of submission and approval by Bank of ARP (for Bank assisted projects), Date of disclosure of ARP.
Implementation	•	Delivery of compensation and rehabilitation entitlements as per ARP,
	•	Data on grievance redress
Post-implementation	•	Evaluation including assessment of economic rehabilitation/income restoration.
	•	Record results of resettlement in MIS

Each Abbreviated Resettlement Plan will establish a baseline through the census of PAPs which will comprise socio-economic data (Annex 7), the inventory of assets lost, and the compensation and resettlement benefits awarded to the PAPs (Annex 8). Progress monitoring by JSIF will record the timely provision of compensation to PAPs (whether provided before or after possession was taken of the asset), and the timely provision of resettlement assistance (Annex 8). The data will be entered into JSIF's MIS together with information on land provided through voluntary donations, nominal long term leases, and vacant government land (Annex 6). An evaluation will be undertaken to establish whether the objective of the measures to mitigate the land acquisition and resettlement impacts have been achieved, namely, whether PAPs affected by land acquisition and resettlement have been able to improve, or at least restore, their livelihoods and standards of living to pre-displacement levels. Data on grievance redress will also be entered in the MIS and summarized in status reports (Annex 6).

For projects assisted by the World Bank, periodic supervision will assess whether the implementation is in compliance with the provisions in approved Abbreviated Resettlement Plans.

Annex 1

What information on land ownership is needed?

The landowner must in all cases produce satisfactory documentary proof of ownership or permission to use the land before an application will be processed.

Satisfactory proof of ownership includes the following:

Duplicate Certificate of Title or Common Law Conveyance in favour of the owner.

If the owner is unable to send either of these documents, JSIF will accept Voluntary Declaration forms (available upon request) completed by the owner and **two (2)** independent persons who have knowledge of the history of the land for at least **thirty (30)** years. Additionally, a survey of the land prepared by a commissioned land surveyor should be obtained, if none exists. A Common Law Conveyance can then be done (with the survey attached) transferring the land to the Commissioner of Lands, or an incorporated community based entity. An application can also be made to the Registrar of Titles to have a registered title issued to the Commissioner of Lands or an incorporated community based entity.

If the owner inherited the land JSIF requires the following:

- Copy of Will (where applicable)
- Copy Probate/Letters of Administration
- Registration on Transmission and
- Assent to Devise

Note that JSIF will accept copies of documents but originals must be available upon demand.

If the required documentation is in place, the landowner must then:

- Agree to immediately transfer the land to the Commissioner of Lands (the Commissioner) or an incorporated community based organisation (CBO) or
- Enter into a written agreement to transfer the land by way of gift or,
- Be prepared to provide either the Commissioner, other relevant government agency, or CBO with a lease of at least forty-nine (49) years duration at a nominal rent.

Documentation of Donation of Assets

The following agreement has been made on		between the parties below:		
 That the Owner holds the transferable right of the land/structure/asset described in the table below, as documented in the attached proof of ownership. That the owner is not dependent on the land as an important source of livelihood or residence. 				
2. That the Owner testifies that the land/structure described in the table below is free of squatters or encroachers and not subject to other claims.				
3. That the Owner agrees to transfer through for the b	oenefit o	of the community and the public at large this		
asset for the construction of		funded by a JSIF grant.		
Type of Asset transferred to the Community		Description of Asset		
Residential or	Area in	n m ² :		
Agricultural land	TD.	1.4 . 2		
House/structure to be demolished	Type a	Type and Area in m ² :		
Trees or crops affected				
Other assets				
4. That the Owner donates the asset descrany compensation against the grant of the		the table above voluntarily, and will not claim		
5. That the Recipient shall construct and develop the and take all possible precautions to avoid damage to adjacent land/structure/other assets.				
6. That both the parties agree that the so constructed/developed shall be public premises.				
7. That the provisions of this agreement will come into force from the date of signing of this deed.				
Name of Owner:		Name of CBO Chairperson:		
Signature of Owner:		Signature of CBO Chairperson:		
Name of Witness:		Name of CBO Treasurer:		
Signature of Witness:		Signature of CBO Treasurer:		

Documentation of Long Term Lease

The following agreement has been made	onbetween the parties below:		
1. That the Owner holds the transferable right of the land/structure/asset described in the table below, as documented in the attached proof of ownership.			
 That the Owner testifies that the land/structure described in the table below is free of squatters or encroachers and not subject to other claims. That the owner is not dependent on the land as an important source of livelihood or residence. That the Owner agrees to transfer through long term lease for forty-nine (49) years this asset to 			
and the public at large for the construction	on of	for the benefit of the community funded by a	
JSIF grant.	, ii oi	randed by a	
Type of Asset transferred to the		Description of Asset	
Community Residential or	Area in 1	m ² ·	
Agricultural land	Arca III I		
House/structure to be demolished	Type and	d Area in m ² :	
Trees or crops affected			
Other assets			
		ibed in the table above on long-term lease, and appensation against the long term lease for forty-	
5. That the Recipient shall construct and develop the and take all possible precautions to avoid damage to adjacent land/structure/other assets.			
6. That both the parties agree that the so constructed/developed shall be public premises.			
7. That the provisions of this agreement will come into force from the date of signing of this deed.			
Name of Owner:		Name of CBO Chairperson:	
Signature of Owner:		Signature of CBO Chairperson:	
Name of Witness:		Name of CBO Treasurer:	
Signature of Witness:		Signature of CBO Treasurer:	

Documentation of Sale of Assets

The following agreement has be	en made on	between the parties below:						
1. That the Owner holds the tran- below, as documented in the atta	•			described in the table				
2. That the Owner testifies that to or encroachers and not subject to		e de	escribed in the table	below is free of squatters				
3. That the Owner agrees to transaction asset for the construction of	sfer through sale _ for the benefi	e to	the Recipient Comm	nunity of the public at large this				
asset for the construction of			funded	l by a JSIF grant.				
Type of Asset transferred to the Community		pti	on of Asset	Agreed sale price in Jamaican Dollars				
Residential or Agricultural land	Area in m ² :							
House/structure to be demolished	Type and Area	m ² :						
Trees or crops affected								
Other asset								
4. That the Owner has received above.	compensation ag	gair	nst the transfer of this	s asset as per the table				
5. That the Recipient shall const possible precautions to avoid da								
6. That both the parties agree the be public premises.	at the		so co	onstructed/developed shall				
7. That the provisions of this agr	reement will cor	ne i	into force from the d	ate of signing of this deed.				
Name of Owner:			Name of CBO Chairperson:					
Signature of Owner:			Signature of CBO Chairperson:					
Name of Witness:		Name of CBO Treasurer:						
Signature of Witness:			Signature of CBO	Treasurer:				

Reporting Format for Grievance Redress

Community Project		T	ype of Grievan	ce			Grievance res	olution	
& Name of Complainant	Affected, but not informed about impacts and options	Compensation awarded is inadequate	Compensation not paid before asset acquisition	Resettlement benefits awarded are not provided	Other	Date of complaint	Date resolved	Pending	Case referred to the Court
Community Project 1	•								
Complainant A									
Complainant B									
Complainant C									
Community Project 2									
Complainant D									
Complainant E									
TOTAL									

Reporting Format for Land Acc	quisition & Resettlement (Means of Obtaining Land)	
Project name and location:		Date:

Name of Person	In case of Land Acquisition:	Purpose for which the land is obtained	Means of	f obtaining la	and for an ac	tivity under		
	Status of PAP	is obtained	Donation	Long-Tem	Purchase	Vacant	Land A	Acquisition
	4		(area in	Lease	(area in	Govt. land		
			sq.m)	(area in	sq.m)	(area in	Area in sq.m	Displacement?
				sq.m)		sq.m)		

Status should be listed as either Owner (**O**), Tenant/Lease Holder (**T**); or Squatter (**S**)

Reporting Format for Land Acquisition & Resettlement (Socio-Economic Data)	
Project name and location:	Date:

ID#	Name of PAP ⁵	Gender	Age	Education	Source of income (occupation / employment)	Estimated total annual income (average of last 3 years)	Estimated income 6 months after relocation

List all family/household members starting with the head of household.

Reporting Format for Land Acquisition & Resettlement (Inventory of Assets Lost, & Delivery of Compensation)

Froject name and location Date	Project name and location:		Date:	
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Name of PAPs				entory of	value o	f comp	ensation	awarde	d				R	esettleme and	ent	Со	mpensat	
	Agri	cultural Lai	nd	Residenti	al or Comr Land ⁶	nercial	Build	ings (Resid Shops)	ences,	(Other Asset	ts	Re	habilitat	ion	Total value	Date Of	Date of Poss ⁹
	<50%	>50%	CV ¹⁰	Partly	Fully	CV	Partly	Fully	CV	Trees /crops	Temp.	CV	RA ¹¹	Plot, or Res ¹²	SK Or JB ¹³	of Comp ⁷	Com ⁸	

Partly = No resettlement since the land is partially affected, and the remaining land remains viable for present use. Fully = Resettlement since the land is severely affected, and the remaining area insufficient for continued use.

Total value of Com(pensation) = The total monetary value of compensation for different types of lost assets.

Bate of Com(pensation) = The date on which the compensation payment was made to the PAP.

Date of Poss(ession) = The date on which the assets acquired were physically taken into possession for the community project.

CV = Compensation Value at replacement costs assessed in Jamaican Dollars

RA = Relocation Assistance provided only to displaced persons/families. This comprises costs of shifting to a new residence, plus an allowance of local average cost of living over a two month period.

Res(idence) means alternative dwelling provided to squatters

 $[\]mathbf{SK} = \mathbf{Skills}$ training, and $\mathbf{JB} = \mathbf{Job}$ placement for displaced PAPs who have experienced a decline in income as a result of the relocation, and who need assistance regarding income restoration.