Supplemental Letter No. 2

REPUBLIC OF TAJIKISTAN

April 28, 2016

International Development Association
1818 H Street, N.W.
Washington, D.C. 20433
United States of America

Re: Credit No. 5782-TJ
(Real Estate Registration Project)
Performance Monitoring Indicators

This refers to paragraph 1 of Section II.A of Schedule 2 to the Financing Agreement of this date between Republic of Tajikistan (the Recipient) and the International Development Association (the Association) for the above-captioned Project.

The Recipient hereby confirms to the Association that the indicators set forth in the attachment to this letter shall serve as a basis for the Recipient to monitor and evaluate the progress of the Project and the achievement of the objective thereof.

Very truly yours,

REPUBLIC OF TAJIKISTAN

By

Authorized Representative

Attachment
**REPUBLIC OF TAJIKISTAN**  
*(Real Estate Registration Project)*

**Project Development Objective:** To support the implementation of a reliable, transparent and efficient real estate registration system nationwide

<table>
<thead>
<tr>
<th>PDO Level Results Indicators</th>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>Target Values</th>
<th>Frequency</th>
<th>Data Source/Methodology</th>
<th>Responsibility for Data Collection</th>
<th>Description /Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average number of days to complete the recordation of a purchase/ sale of a property in the land administration system.1</td>
<td>C</td>
<td>No.</td>
<td>30+ days2</td>
<td>15-18 days</td>
<td>7-12 days</td>
<td>Start, Mid-term, completion</td>
<td>SUERIP records, SUERIP</td>
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</tr>
<tr>
<td>Access to and use of rules, procedures and information for registration by all users</td>
<td>Yes/no</td>
<td>NO</td>
<td>Rules, etc. developed</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>SUERIP records, reports</td>
<td>SUERIP</td>
</tr>
<tr>
<td>Number of properties with use or ownership rights registered</td>
<td>No.</td>
<td>TBD3</td>
<td>5% annual increase</td>
<td>5% annual increase</td>
<td>5% annual increase</td>
<td>5% annual increase</td>
<td>Annually</td>
<td>SUERIP records, SUERIP</td>
</tr>
<tr>
<td>Level of trust in the registration process by users</td>
<td>Percentage</td>
<td>From baseline survey</td>
<td>Set by baseline survey</td>
<td>20% increase</td>
<td>40% increase</td>
<td>Start, Mid-term, completion</td>
<td>Survey</td>
<td>SUERIP</td>
</tr>
</tbody>
</table>

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1. These are subsequent transactions and not first registrations  
2. Estimation based on available information.  
3. Baseline – number of transactions as of December 31, 2015
<table>
<thead>
<tr>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>YR1</th>
<th>YR2</th>
<th>YR3</th>
<th>YR4</th>
<th>YR5</th>
<th>Frequency</th>
<th>Data Source/ Methodology</th>
<th>Responsibility for Data Collection</th>
<th>Description /Comment</th>
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</thead>
<tbody>
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<td>SUERIP</td>
<td>Cumulative</td>
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<td>SUERIP</td>
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<td>SUERIP</td>
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</tr>
</tbody>
</table>

**Intermediate Results for Project Component A: Real Estate Registration System Development**

- **Number of offices that are renovated (resulting in improved customer experience and staff working conditions):**
  - **Core:** No.
  - **Baseline:** 0
  - **YR1:** 7
  - **YR2:** 25
  - **YR3:** 44
  - **Frequency:** Annually
  - **Data Source/ Methodology:** Progress reports
  - **Responsibility for Data Collection:** SUERIP
  - **Description /Comment:** Cumulative

- **SUERIP adopts a code of conduct and ethics, and service standards:**
  - **Core:** Yes/ No
  - **Baseline:** No
  - **YR1:** Drafted
  - **YR2:** Adopted and disseminated
  - **YR3:** Yes
  - **Frequency:** Progress reports
  - **Data Source/ Methodology:** SUERIP
  - **Responsibility for Data Collection:** Cumulative

- **Client days of training provided:**
  - **Core:** C
  - **Baseline:** 0
  - **YR1:** 1000
  - **YR2:** 3000
  - **YR3:** 5000
  - **YR4:** 7000
  - **YR5:** 9000
  - **Frequency:** Annually
  - **Data Source/ Methodology:** Progress reports
  - **Responsibility for Data Collection:** SUERIP
  - **Description /Comment:** Gender disaggregated

- **SUERIP adopts international accounting standards:**
  - **Core:** Yes/ No
  - **Baseline:** No
  - **YR1:** Yes
  - **Frequency:** Publish annual report online
  - **Data Source/ Methodology:** Progress reports
  - **Responsibility for Data Collection:** SUERIP

**Intermediate Results for Project Component B: Software Development and Data Management**

- **Access to digital real property registration information online:**
  - **Core:** Yes/ No
  - **Baseline:** No
  - **YR1:** Yes
  - **Frequency:** Annually
  - **Data Source/ Methodology:** Progress reports
  - **Responsibility for Data Collection:** SUERIP

- **IT registration system development and operationalization:**
  - **Core:** Yes/ No
  - **Baseline:** No
  - **YR1:** System design
  - **YR2:** System dev. and pilot
  - **YR3:** System in 50% of the offices
  - **Frequency:** Progress reports
  - **Data Source/ Methodology:** SUERIP

- **No of offices with data scanned and indexed:**
  - **Core:** No.
  - **Baseline:** 0
  - **YR1:** 5
  - **YR2:** 20
  - **YR3:** 64
  - **Frequency:** Annually
  - **Data Source/ Methodology:** SUERIP Records
  - **Responsibility for Data Collection:** SUERIP
  - **Description /Comment:** Cumulative
<table>
<thead>
<tr>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>YR1</th>
<th>YR2</th>
<th>YR3</th>
<th>YR4</th>
<th>YR5</th>
<th>Frequency</th>
<th>Data Source/Methodology</th>
<th>Responsibility for Data Collection</th>
<th>Description /Comment</th>
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<td>Customer surveys</td>
<td>No.</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>1</td>
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<td>Start, Mid-term, completion</td>
<td>Progress reports</td>
<td>SUERIP</td>
<td>Total of 3 surveys</td>
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<td>implemented on time</td>
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<td>Customer satisfaction</td>
<td>%</td>
<td>From</td>
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<td>SUERIP</td>
<td>Increases are over baseline. Gender disaggregated</td>
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<td>with services</td>
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<td>Increases are over baseline. Gender disaggregated</td>
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<td>Grievance redress</td>
<td>Yes/No</td>
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<td>Functional with agreed service standards</td>
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