INTEGRATED SAFEGUARDS DATA SHEET
APRAISAL STAGE

Report No.: ISDSA7456

Date ISDS Prepared/Updated: 24-Jan-2014
Date ISDS Approved/Disclosed: 05-Feb-2014

I. BASIC INFORMATION

1. Basic Project Data

<table>
<thead>
<tr>
<th>Country:</th>
<th>Congo, Democratic Republic of</th>
<th>Project ID:</th>
<th>P145965</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Name:</td>
<td>Human Development Systems Strengthening (P145965)</td>
<td></td>
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<tr>
<td>Task Team Leader:</td>
<td>Luc Laviolette</td>
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<tr>
<td>Estimated Appraisal Date:</td>
<td>07-Feb-2014</td>
<td>Estimated Board Date:</td>
<td>06-May-2014</td>
</tr>
<tr>
<td>Managing Unit:</td>
<td>AFTHW</td>
<td>Lending Instrument:</td>
<td>Investment Project Financing</td>
</tr>
<tr>
<td>Sector(s):</td>
<td>Other social services (34%), General education sector (33%), Health (33%)</td>
<td></td>
<td></td>
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<tr>
<td>Theme(s):</td>
<td>Other social protection and risk management (25%), Health system performance (25%), Education for all (25%), Administrative and civil service reform (25%)</td>
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</tr>
</tbody>
</table>

Is this project processed under OP 8.50 (Emergency Recovery) or OP 8.00 (Rapid Response to Crises and Emergencies)? No

Financing (In USD Million)

| Total Project Cost: | 15.00 |
| Total Bank Financing: | 15.00 |
| Financing Gap: | 0.00 |

<table>
<thead>
<tr>
<th>Financing Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>BORROWER/RECIPIENT</td>
<td>0.00</td>
</tr>
<tr>
<td>IDA Grant</td>
<td>15.00</td>
</tr>
<tr>
<td>Total</td>
<td>15.00</td>
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</table>

Environmental Category: C - Not Required

Is this a Repeater project? No

2. Project Development Objective(s)

The proposed project development objective is to strengthen select management systems for education and health services in targeted geographic areas.

3. Project Description
The project is organized into three components as follows:

Component 1: Information Systems (approx. US$7.4 million)

The overall objective of this component is to enable data-driven decision making, leading to more efficient use of resources and improved human development outcomes. The targeted ministries currently have very limited reliable and timely data on which to base decisions and thus the investments are of less than optimal efficiency. The project will address that situation in the following three ways: i) by enhancing the capacity and decentralizing the information management and mapping system for education; ii) by enhancing the capacity and decentralizing the information management and mapping system for health; and iii) by generating additional information on bottlenecks to service delivery, to complement the systems in i) and ii), through two rounds of Service Delivery Indicator (SDI) surveys.

Sub-Component 1.1: Education Program Information Management System and GIS School Mapping (approx. US$2.65 million)

The overall goal of this project sub-component is to improve the governance of education information and to initiate education system mapping in DRC at all levels (national, education provinces and sub-provinces). The project will provide technical assistance at the central level as well as in 5-6 provinces, both at the provincial and sub-provincial levels. In selecting the project areas, priority will be given to the two provinces that have been receiving support from the World Bank supervised Global Partnership for Education PROSEB project.

Sub-Component 1.2: Health Information Management System (HMIS) and GIS Health Infrastructure Mapping (approx. US$2.35 million)

The overall goal of this project sub-component is to improve the management of health information and health mapping in DRC at all levels (national, provincial and health zone). The project will provide technical assistance at the central level as well as in 2-3 provinces, both at the provincial level and at the health zone level. In selecting the provinces and health zones, priority will be given the areas that have been receiving support from the World Bank financed health sector project.

Sub-Component 1.3: Service Delivery Indicators (approx. US$2.4 million)

The project will support the government to carry out two rounds of national SDI surveys (one at the start of the project and another 3 years later). The surveys will complement the information collected through the program management information systems by adopting the perspective of citizens accessing a service. The SDI process will thus provide a periodic service delivery report card on education and health care. Being part of the group of countries in Africa which are participating in the SDI process will also enable DRC to compare itself to benchmarks and to share knowledge on approaches to improve service delivery.

Component 2: Systems for Safe Essential Medicines (approx. US$3.25 million)

The overall objective of this component is to enhance the capacity of the system that provides safe and effective essential medicines. During project preparation, a few high priority interventions aiming at building strong foundations of a sustainable pharmaceutical system were identified based
on their fit with the unmet needs of the sector, their expected value for money and their expected contribution to the next World Bank-financed health sector project in DRC and to programs backed by other donors. For instance, instead of unrealistically tackling the unregulated for profit private sector the project will act at the central regulatory level. The component is hence divided in three subcomponents targeting specific dimensions of the pharmaceutical system: (i) regulatory system strengthening; (ii) public procurement system strengthening; and (iii) public supply chain management enhancing.

Component 3: Analytical Products / Project Management (approx. US$4.35 million)

The overall objective of this component is three-fold: i) to ensure that targeted Ministries have access to high quality analytical products to inform decision-making and systems development; ii) to enable DRC to learn from and share its lessons with the global community, particularly from/with other fragile and conflict-affected states; and iii) to ensure good coordination and management of the project. There are currently limited specialized analytical skills in the Ministries and thus a lack of analytical products to inform policies and guide decisions. This project will finance the following two sub-components:

Sub-Component 3.1: Analytical Products for Systems Strengthening (approx. US$2.5 million)

This will enable the targeted Ministries to build the analytical basis, through a series of studies, required for informed decisions.

Sub-component 3.2: Project Monitoring/Evaluation, Management and Communication (approx. US$1.85 million)

This will finance the provision of goods, consultant services, training and operating costs to support project monitoring/evaluation and management, with a view to ensure efficient, effective, transparent and accountable project delivery. The project will also finance a communications strategy to i) enhance internal communications within Ministries and between participating Ministries; ii) mitigate the risks related to these systems reforms; iii) communicate project results to target audiences.

4. Project location and salient physical characteristics relevant to the safeguard analysis (if known)

Institutional capacity building at national, provincial and sub-provincial levels is the focus of the project. No social safeguards policies have been triggered for this project. There will be no civil works, nor investments that would induce social exclusion.

5. Environmental and Social Safeguards Specialists

Alexandra C. Bezeredi (AFTSG)
Antoine V. Lema (AFTCS)

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Environmental Assessment OP/BP 4.01</td>
<td>No</td>
<td>The project is not expected to have any environmental impacts.</td>
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<tr>
<td>Natural Habitats OP/BP 4.04</td>
<td>No</td>
<td>The project will not affect natural habitats.</td>
</tr>
</tbody>
</table>
Forests OP/BP 4.36

No

The project does not involve forests or forestry.

Pest Management OP 4.09

No

The project does not involve pest management.

Physical Cultural Resources OP/BP 4.11

No

The project does not involve physical cultural resources.

Indigenous Peoples OP/BP 4.10

No

There are no Indigenous Peoples in the project area. The project is focused on systems building in several government ministries.

Involuntary Resettlement OP/BP 4.12

No

The project will not induce land acquisition leading to involuntary resettlement and/or restrictions of access to resources and livelihoods.

Safety of Dams OP/BP 4.37

No

The project does not involve dams.

Projects on International Waterways OP/BP 7.50

No

N/A

Projects in Disputed Areas OP/BP 7.60

No

N/A

II. Key Safeguard Policy Issues and Their Management

A. Summary of Key Safeguard Issues

1. Describe any safeguard issues and impacts associated with the proposed project. Identify and describe any potential large scale, significant and/or irreversible impacts:

Institutional capacity building at national, provincial and sub-provincial levels is the focus of the project. No environmental safeguards policies have been triggered for this project. There will be no civil works. Enhanced planning may contribute to enhanced work environment and protection, to the benefits of education, health and social protection service clients.

2. Describe any potential indirect and/or long term impacts due to anticipated future activities in the project area:

The expected short term social benefits of the proposed project will be limited to job creation for local consultants and logistics personnel. The long term social benefits are expected to be nationwide. Potential social benefits would include, but are not limited to: enhanced planning and delivery of education, health and social protection services at national level and local level; improved public and private planning of education, health and social protection services; job security; induced development; improvement in the safety and quality of education, health and social protection services. The project will benefit children, women, men and elderly and the physically challenged by responding to their education, health and social protection planning needs.

3. Describe any project alternatives (if relevant) considered to help avoid or minimize adverse impacts.

Not applicable.

4. Describe measures taken by the borrower to address safeguard policy issues. Provide an assessment of borrower capacity to plan and implement the measures described.

Not applicable.
5. Identify the key stakeholders and describe the mechanisms for consultation and disclosure on safeguard policies, with an emphasis on potentially affected people.

Not applicable.

B. Disclosure Requirements

If the project triggers the Pest Management and/or Physical Cultural Resources policies, the respective issues are to be addressed and disclosed as part of the Environmental Assessment/Audit/or EMP.

If in-country disclosure of any of the above documents is not expected, please explain why:

C. Compliance Monitoring Indicators at the Corporate Level

<table>
<thead>
<tr>
<th>OP 7.60 - Projects in Disputed Areas</th>
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<tbody>
<tr>
<td>Has the memo conveying all pertinent information on the international aspects of the project, including the procedures to be followed, and the recommendations for dealing with the issue, been prepared?</td>
</tr>
<tr>
<td>Does the PAD/MOP include the standard disclaimer referred to in the OP?</td>
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</tbody>
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<table>
<thead>
<tr>
<th>The World Bank Policy on Disclosure of Information</th>
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<tbody>
<tr>
<td>Have relevant safeguard policies documents been sent to the World Bank's Infoshop?</td>
</tr>
<tr>
<td>Have relevant documents been disclosed in-country in a public place in a form and language that are understandable and accessible to project-affected groups and local NGOs?</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>All Safeguard Policies</th>
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<tbody>
<tr>
<td>Have satisfactory calendar, budget and clear institutional responsibilities been prepared for the implementation of measures related to safeguard policies?</td>
</tr>
<tr>
<td>Have costs related to safeguard policy measures been included in the project cost?</td>
</tr>
<tr>
<td>Does the Monitoring and Evaluation system of the project include the monitoring of safeguard impacts and measures related to safeguard policies?</td>
</tr>
<tr>
<td>Have satisfactory implementation arrangements been agreed with the borrower and the same been adequately reflected in the project legal documents?</td>
</tr>
</tbody>
</table>

III. APPROVALS

Task Team Leader: Name: Luc Laviolette

Approved By

Regional Safeguards Advisor: Name: Johanna van Tilburg (RSA) Date: 05-Feb-2014

Sector Manager: Name: Trina S. Haque (SM) Date: 05-Feb-2014