Implementation Status & Results
Chile
Strengthening the Transparency and Accountability of the Judiciary (P121813)

Operation Name: Strengthening the Transparency and Accountability of the Judiciary (P121813)  
Project Stage: Implementation  
Seq.No: 4  
Status: ARCHIVED  
Archive Date: 28-Jun-2014

Country: Chile  
Approval FY: 2011

Product Line: Institutional Development Fund  
Region: LATIN AMERICA AND CARIBBEAN  
Lending Instrument: 
Implementing Agency(ies): Corporacion Administrativa del Poder Judicial

Key Dates
Board Approval Date: 21-Sep-2010  
Original Closing Date: 24-Mar-2014  
Planned Mid Term Review Date: 16-Dec-2013  
Last Archived ISR Date: 05-Jun-2013

Effectiveness Date: 16-May-2011  
Revised Closing Date: 16-May-2014  
Actual Mid Term Review Date: 

Project Development Objectives
Project Development Objective (from IDF Proposal)
The development objective of the proposed IDF grant is to strengthen the capacity of the Supreme Court, and its Communications department in particular, to design and implement a change management and communications (CM&C) program that builds on the values of integrity and transparency espoused by the Judiciary and allows the institution to get closer to the citizens it serves. This objective will take place within the framework of the Access to State Public Information Act.

Has the Project Development Objective been changed since Board Approval of the Project?
☐ Yes  ☐ No

Component(s)
Component Name  
Change management and communications strategy  
Establishment of a knowledge exchange framework to facilitate access to international best practices

Component Cost
0.31  
0.17

Overall Ratings
Progress towards achievement of PDO  
Satisfactory  
Overall Implementation Progress (IP)  
Moderately Satisfactory

Overall Risk Rating  
Low

Implementation Status Overview
The Strengthening the Transparency and Accountability of the Judiciary Project has successfully closed on May 16, 2014. All planned activities under the Project have been implemented by the Judiciary under the established timeframe, and to the satisfaction of the Bank and Grant recipient. The president of the Supreme Court has acknowledged the importance and relevance of the activities carried out under the grant, and has assured the Bank of the Court's intent to give project gains their continued support to ensure their sustainability and scaling-up. Through the development of regional seminars, the training of trainers program on the new communication strategy, the creation of e-learning modules
and the open dissemination of activities through their portal, the Bank team can attest that the newly adopted transparency and accountability mechanisms, as well as the Court's communications and change management strategy developed under the Project, have been put in place to better serve the Chilean citizenry.

Furthermore, the Chilean Judiciary is now better suited to continue its leadership role in judicial transparency in the region, and has expressed their willingness and desire to put its tools and knowledge network to the benefit and use of other judicial powers in the region, as well as the OECD. Following the study tour to New York, Boston, London and the Hague, the Judiciary has expanded its network and knowledge of cutting edge practices in justice innovation, and has expressed its desire to become a member of the Bank's Global Forum for Law, Justice and Development.

Locations
No Location data has been entered

Results

Indicators

<table>
<thead>
<tr>
<th>Indicator Name</th>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>Current</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of courses held using trained-trainers</td>
<td></td>
<td>Text</td>
<td>Value 0</td>
<td>0</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Date 01-Apr-2011</td>
<td></td>
<td>30-May-2014</td>
<td>16-May-2014</td>
</tr>
<tr>
<td>Comments</td>
<td></td>
<td>Grant Recipient has confirmed to the Bank that the target has been achieved. Awaiting for exact number of courses held to be reported to the Bank. Exact number of courses held will be reported on Project's ICM when information has become available.</td>
<td>Achieved.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>No. of information requests received and processed through the revamped transparency/ accountability mechanisms of the Judiciary</th>
<th></th>
<th>Text</th>
<th>Value 0</th>
<th>31,605</th>
<th>5000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>01-Apr-2011</td>
<td>30-May-2014</td>
<td>16-May-2014</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comments</td>
<td>Over 31,000 requests were received through the <em>El Presidente Responde</em> facility on the Judiciary's revamped web portal.</td>
<td>Achieved.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Percentage of Chilean citizens surveyed that report an improved perception about the Judiciary performance in terms of transparency</th>
<th></th>
<th>Text</th>
<th>Value 0</th>
<th>Between 17 and 20% of citizens agree that the Judiciary is a transparent institution.</th>
<th>5% increase in improved perception by citizens surveyed (raising the total to around 40% from the current levels found in WBI's baseline survey)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
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<td>30-May-2014</td>
<td>16-May-2014</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The Project was unable to use the previous study baseline as the methodology and questions differed, thus making it difficult to make a direct comparison. However, taking similar statistics into consideration, there has been an improved perception from citizens.

**Data on Financial Performance (as of 10-Apr-2014)**

**Financial Agreement(s) Key Dates**

<table>
<thead>
<tr>
<th>Project</th>
<th>Ln/Cr/Tf</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Original Closing Date</th>
<th>Revised Closing Date</th>
</tr>
</thead>
</table>

**Disbursements**

<table>
<thead>
<tr>
<th>Project</th>
<th>Ln/Cr/Tf</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>% Disbursed</th>
</tr>
</thead>
<tbody>
<tr>
<td>P121813</td>
<td>TF-98972</td>
<td>Closed</td>
<td>USD</td>
<td>0.49</td>
<td>0.49</td>
<td>0.00</td>
<td>0.20</td>
<td>0.28</td>
<td>42.00</td>
</tr>
</tbody>
</table>

**Disbursement Graph**
### Key Decisions Regarding Implementation
The Project has closed in a satisfactory manner with all planned activities implemented and indicator targets met.

### Restructuring History
There has been no restructuring to date.

### Related Projects
There are no related projects.