## Implementation Status & Results

**Tunisia**

**TN-Urban Water Supply (P064836)**

<table>
<thead>
<tr>
<th>Operation Name</th>
<th>Project Stage</th>
<th>Approval FY</th>
<th>Seq.No</th>
<th>Status</th>
<th>Archive Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>TN-Urban Water Supply (P064836)</td>
<td>Implementation</td>
<td>2006</td>
<td>11</td>
<td>ARCHIVED</td>
<td></td>
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</tbody>
</table>

**Country:** Tunisia  
**Product Line:** IBRD/IDA  
**Region:** MIDDLE EAST AND NORTH AFRICA  
**Implementing Agency(ies):** Societe Nationale d’Exploitation et de Distribution des Eaux (SONEDE)

### Key Dates

<table>
<thead>
<tr>
<th>Event Type</th>
<th>Date</th>
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<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board Approval Date</td>
<td>17-Nov-2005</td>
<td>Original Closing Date</td>
<td>30-Jun-2012</td>
</tr>
<tr>
<td>Effectiveness Date</td>
<td>21-Mar-2006</td>
<td>Revised Closing Date</td>
<td>30-Jun-2012</td>
</tr>
<tr>
<td>Planned Mid Term Review Date</td>
<td>21-Jan-2011</td>
<td>Actual Mid Term Review Date</td>
<td>15-Apr-2011</td>
</tr>
<tr>
<td>Last Archived ISR Date</td>
<td>26-Mar-2011</td>
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</tbody>
</table>

### Project Development Objectives

**Project Development Objective (from Project Appraisal Document)**

The Project development objectives are to:

- Sustain the reliability and quality of water service in Greater Tunis and selected urban centers, through augmentation, upgrade and renewal of water supply infrastructure.
- Enhance the competitiveness and sustainability of SONEDE operations, through modernization of management practices and information systems, for better cost control, enhanced revenue and more responsive customer service.

Has the Project Development Objective been changed since Board Approval of the Project?

○ Yes  ○ No

### Component(s)

<table>
<thead>
<tr>
<th>Component Name</th>
<th>Component Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Greater Tunis Infrastructure</td>
<td>25.86</td>
</tr>
<tr>
<td>2. Urban Centers Infrastructure</td>
<td>9.11</td>
</tr>
<tr>
<td>3a. Corporate Plan &amp; Organizational Audit</td>
<td>0.48</td>
</tr>
<tr>
<td>3b. Financial Model</td>
<td>0.22</td>
</tr>
<tr>
<td>3c. Customer Service Information System</td>
<td>2.64</td>
</tr>
<tr>
<td>3d. Human Resources Mgt System</td>
<td>0.53</td>
</tr>
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<td>0.53</td>
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</tbody>
</table>
Implementation Status Overview

The mid-term review of this project was initiated in January 2011, interrupted by the revolution and finalized in April 2011 when regular missions to Tunis were re-authorized. After years of sluggish progress, overall project implementation has been picking up since 2010. All infrastructure works are either in execution or completed. The level of advancement of the two largest civil works in Greater Tunis (new water treatment plant ST4 and rehabilitation of main adduction line) was at about 75% achievement in June 2011 (compared to 50% 6 months before). Most of the infrastructure works to improve water systems in 7 towns in the Northern and central region is completed. On the institutional side, the contract for the installation of the new IT customer management was finally signed in February 2011, after a long and complex international tender process.

However, the overall political situation affected the pace of the implementation of the project in 2011. By early October, the installation of the new IT customer management had still not started due to administrative issues. In addition, several studies under the institutional component have not been contracted. Disbursement stood at 62% on June 30, 2011, compared to 50% in December 2010, and overall commitment reached 90%.

The Bank is finalizing a request from MPIC to increase to 100% the percentage of expenditures of the project to be financed by the loan. This request can be accommodated since variations in the exchange rate have generated savings of about 2 million Euros. As of end of October, the Bank was awaiting the non-objection from SONEDE and MPIC on the proposed restructuring paper.

Locations

No Location data has been entered

Results

Project Development Objective Indicators

<table>
<thead>
<tr>
<th>Indicator Name</th>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>Current</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Events of intermittent supply due to water shortage in the distribution systems covered by the project</td>
<td>☐</td>
<td>Number</td>
<td>Value</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Date</td>
<td>30-Jun-2006</td>
<td>30-Jun-2011</td>
<td>30-Jun-2012</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Comments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ratio of labor costs to sales</td>
<td>☐</td>
<td>Percentage</td>
<td>Value</td>
<td>0.54</td>
<td>0.57</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Date</td>
<td>30-Jun-2006</td>
<td>31-Dec-2010</td>
<td>30-Jun-2012</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Comments</td>
<td></td>
<td></td>
<td>down from 0.63 in 2009</td>
</tr>
</tbody>
</table>

Intermediate Results Indicators
<table>
<thead>
<tr>
<th>Indicator Name</th>
<th>Core</th>
<th>Unit of Measure</th>
<th>Baseline</th>
<th>Current</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Implementation of a joint Customer management system common to SONEDE and ONAS</td>
<td></td>
<td>Text</td>
<td>Not in place</td>
<td>installation not started</td>
<td>Operational</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Date</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>31-Dec-2005</td>
<td>30-Sep-2011</td>
<td>31-Dec-2011</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Comments</td>
<td></td>
<td>Installation due to start in November 2011</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Installation of joint customer management system will take 30 months and require project extension</td>
</tr>
<tr>
<td>NUmber of new connections in areas in Greater Tunis covered by the project</td>
<td></td>
<td>Number</td>
<td>10878.00</td>
<td>13111.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Date</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of new connections in the center and West of the country in distribution systems covered by the project</td>
<td></td>
<td>Number</td>
<td>10878.00</td>
<td>13111.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Date</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Data on Financial Performance (as of 17-Nov-2011)

Financial Agreement(s) Key Dates

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan No.</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Closing Date</th>
</tr>
</thead>
</table>

Disbursements (in Millions)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan No.</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>% Disbursed</th>
</tr>
</thead>
<tbody>
<tr>
<td>P064836</td>
<td>IBRD-73390</td>
<td>Effective</td>
<td>USD</td>
<td>38.03</td>
<td>38.03</td>
<td>0.00</td>
<td>29.40</td>
<td>12.06</td>
<td>77.00</td>
</tr>
</tbody>
</table>
Key Decisions Regarding Implementation
Finalize the request to increase to 100% the percentage of expenditures of the project.

Restructuring History
There has been no restructuring to date.

Related Projects
There are no related projects.